

DAFTAR PUSTAKA

- Azzahra, L., Wulandari, D., & Harlianty, R. A. (2023). Analisis Implementasi Identifikasi Pasien Berdasarkan Teori Donabedian Di Rumah Sakit Tipe B. *Jurnal Ilmu Kesehatan Masyarakat*, 11(2), 113–122.
- Armstrong, M. (2009). *Performance Management: Key Strategies and Practical Guidelines*. London: Kogan Page.
- Almatar, M., Alotaibi, H., & Alghamdi, A. (2022). Patient Misidentification: Root Causes And Risk Reduction Strategies In Hospitals. *BMJ Open Quality*, 11(1), e001603. <https://doi.org/10.1136/bmjog-2021-001603>
- Al-Mugheed, K., Bayraktar, N., & Oflaz, F. (2023). Evaluation Of Patient Safety Culture In Hospitals: A Cross-Sectional Study. *BMC Health Services Research*, 23(1), 25. <https://doi.org/10.1186/s12913-023-09077-z>
- Agency for Healthcare Research and Quality (AHRQ). (2019). *Hospital Survey on Patient Safety Culture: 2019 User Database Report*. U.S. Department of Health and Human Services. Retrieved from <https://www.ahrq.gov>
- Afril Gungnaidi, & Wahib Assyahri. (2024). Pelaksanaan Manajemen Patient Safety dalam Upaya Peningkatan Mutu Pelayanan Rumah Sakit. *ISORA (Ilmu Sosial & Humaniora)*, 2(1).
- Alameddine, M., Saleh, S., & Natafqi, N. (2015). Assessing Health-Care Providers' Readiness For Reporting Quality And Patient Safety Indicators At Primary Health-Care Centres In Lebanon: A National Cross-Sectional Survey. *Human Resources for Health*, 13(1), 37. <https://doi.org/10.1186/s12960-015-0031-5>
- Annisa Rahmi, Hariyati, R. T. S., Afriani, T., & Rahman, L. O. (2021). Hubungan Sikap Keselamatan dengan Implementasi Sasaran Keselamatan Pasien oleh Perawat di Rumah Sakit. *Jurnal Kepemimpinan Dan Manajemen Keperawatan*, 4(1). <https://doi.org/10.32584/jkkm.v4i1.855>
- Ambarwati, D., & Dewi, A. (2024). The Implementation Of Patient Safety Goals For Patients' Satisfaction In The Hemodialysis Unit. *Indonesian Journal of Health Administration*, 12(1), 25–36. <https://doi.org/10.20473/jaki.v12i1.2024.25-36>
- Anggela, F. E., Hilmy, M. R., & Wahidi, K. R. (2023). Effect of Workload and Nurse Competency on Patient Safety Incidents and Application of 6 Patient Safety Goals as Intervening Variables. *Jurnal Health Sains*, 4(3). <https://doi.org/10.46799/jhs.v4i3.868>
- Anfal, A. (2020). Pengaruh Kualitas Pelayanan Dan Citra Rumah Sakit Terhadap Tingkat Kepuasan Pasien Rawat Inap Rumah Sakit Umum Sundari Medan Tahun 2018. *Excellent Midwifery Journal*, 3(2), 1–19. <https://doi.org/10.55541/emj.v3i2.130>
- Alotaibi, Y. K., & Alzahrani, A. M. (2021). Exploring Quality Of Care And Patient Safety: A Review Of The Donabedian Model. *BMJ Open Quality*, 10(1). <https://doi.org/10.1136/bmjog-2020-001077>

- Azizah, N. (2023). Hubungan Penerapan Sasaran Keselamatan Pasien Dengan Kepatuhan Identifikasi Pasien Di Rumah Sakit. *Jurnal Keperawatan*, 15(2), 101–110. <https://doi.org/10.32536/jk.v15i2.1234>
- Alshammari, M., Khan, M. A., & Alshammari, T. K. (2021). Impact Of Healthcare Professionals' Non-Compliance With Safety Protocols On Patient Outcomes: A systematic review.
- Amalia, R. (2023). *Work Tenure And Its Influence On Compliance Of Healthcare Workers In Patient Safety Implementation*. *Journal of Hospital Management*, 12(2), 145–153.
- Anggraeni, D. (2014). Pelaksanaan Identifikasi Pasien Terhadap Pencegahan Kesalahan Medis Di Rumah Sakit. *Jurnal Termometer*, 1(1), 1-10.
- Alhassan, R. K., et al. (2024). Determinants Of Hand Hygiene Compliance In ICU Settings In Saudi Arabia. *BMC Public Health*, 24(1). <https://bmcpublihealth.biomedcentral.com/articles/10.1186/s12889-024-19461-2>
- Anggraini, D., Hakim, L. & Imam, C. W. (2014) 'Evaluasi Pelaksanaan Sistem Identifikasi Pasien Di Instalasi Rawat Inap Rumah Sakit', *Jurnal Kedokteran Brawijaya*, 28(1), pp. 99–105. doi: 10.21776/ub.jkb.2014.028.01.32.
- Alenazi, H. K. R., Alruwaili, H. M. A., Alrwaili, M. M. A., Alruwaili, H. M. A., Al Banagi, S. A. R., & Alshammari, A. A. (2024). Interventions to Reduce Patient Identification Errors in the Hospital Setting: A Systematic Review. *Journal of Patient Safety*, 20(1), 15–22. <https://www.sciencedirect.com/science/article/pii/S1874434621000398>
- Ajzen, I. (1991). The Theory Of Planned Behavior. *Organizational Behavior And Human Decision Processes*, 50(2), 179–211. [https://doi.org/10.1016/0749-5978\(91\)90020-T](https://doi.org/10.1016/0749-5978(91)90020-T)
- Budi, S. C. et al. (2019) „Tren Insiden Berdasarkan Sasaran Keselamatan Pasien“, *Jurnal Manajemen Informasi Kesehatan Indonesia*, 7(2), pp. 141–146. doi: 10.33560/jmiki.v7i2.236.
- Bandura, A. (1986). *Social Foundations Of Thought And Action: A Social Cognitive Theory*. Englewood Cliffs, NJ: Prentice-Hall.
- Canadian Nurse Association. (2019). Joint Positon Statement. *Joint Position Statement Patient Safety CNA and CFNU*.
- Campbell, G., et al. (2015). Pelaksanaan Ketepatan Identifikasi Pasien oleh Petugas Kesehatan di Rumah Sakit. *Indonesian Journal of Nursing Health Science*, 5(2), 176-183.
- Dinas Kesehatan Provinsi Sulawesi Selatan. (2023). Laporan Tahunan Keselamatan Pasien Rumah Sakit Rujukan Provinsi Sulawesi Selatan Tahun 2023. Makassar: Dinkes Sulsel.

- Dewi, N. K. (2021). Hubungan Pelatihan Keselamatan Pasien dengan Kepatuhan Identifikasi Pasien di RSUP Dr. Sardjito Yogyakarta. *Jurnal Kesehatan Masyarakat Indonesia*, 16(2), 102–110.
- Daud, A. (2020) Sistem Pelaporan dan Pembelajaran Keselamatan Pasien Nasional (SP2KPN). Available at: [https://www.kemkes.go.id/resources/download/info-terkini/Rakerkesnas-2020/02-Side-event/SE_05/Sistem Pelaporan dan Pembelajaran Keselamatan Pasien Nasional \(Arjaty Daud\).pdf](https://www.kemkes.go.id/resources/download/info-terkini/Rakerkesnas-2020/02-Side-event/SE_05/Sistem_Pelaporan_dan_Pembelajaran_Keselamatan_Pasien_Nasional_(Arjaty_Daud).pdf).
- De Rezende, H., et al. (2021). Interventions To Reduce Patient Identification Errors In The Hospital Setting. *International Journal of Medical Informatics*, 153, 104534. <https://doi.org/10.1016/j.ijmedinf.2021.104534>
- Elmonita, Y., Dwiantoro, L., & Santoso, A. (2022). Upaya Meningkatkan Budaya Keselamatan Pasien Di Puskesmas. *Jurnal Surya Muda*, 4(2), 164–180. <https://doi.org/10.38102/jsm.v4i2.96>
- Effendy, N. (2020). Ilmu Komunikasi: Teori dan Praktek di Bidang Kesehatan. Jakarta: Rineka Cipta.
- Elystia Vidia Marselina, Hadi Prayitno, & Ketut Ima Ismara. (2023). Dimensi Budaya Keselamatan Pasien dan Insiden Keselamatan Pasien di RS X Kota Malang. *Jurnal Penelitian Kesehatan Suara Forikes*, 14(2).
- Elsehrawy, M. G., Shaker, T. M., Abd Elhady, T. R. M., & Othman, W. N. (2021). Effect of Modified Swiss Cheese Model on Patient Safety, Patient Safety Culture, and Medication Errors among Nursing Students. *Assiut Scientific Nursing Journal*, 9(27), 1–10. <https://doi.org/10.21608/asnj.2021.94208.1233>
- Feng, X., Bobay, K., & Weiss, M. (2011). Patient Safety Culture In Nursing: A Dimensional Concept Analysis. *Journal of Advanced Nursing*, 67(11), 2341–2353. <https://doi.org/10.1111/j.1365-2648.2011.05694.x>
- Fadhilah, N. (2022). Pelaksanaan Keselamatan Pasien Dalam Identifikasi Pasien di Rumah Sakit. *Jurnal Keperawatan*, 2(4), 1-8.
- Fathi, A., Hajizadeh, A., & Jafari, M. (2021). Evaluation Of Patient Safety Culture And Related Factors Among Nurses. *BMC Nursing*, 20(1), 52. <https://doi.org/10.1186/s12912-021-00579-5>
- Fleming, M. (2006). Patient Safety Culture Measurement And Improvement. *Healthcare Quarterly*, 9(Special Issue), 25–29. <https://doi.org/10.12927/hcq.2006.18345>
- Febri Endra Budi Setyawan, & Stefanus Supriyanto. (2020). *Manajemen Rumah Sakit* (1st ed.). Zifatama Jawara.
- Fitriani, D., et al. (2021). "Evaluasi Penerapan Dua Identitas Pasien di Rumah Sakit di Indonesia melalui Kuesioner." *Jurnal Manajemen Rumah Sakit*, 7(3), 112-119.
- Febrianti, A. (2021). Evaluasi Pelaksanaan Identifikasi Pasien Dalam Pemberian Terapi, Transfusi, Pemeriksaan Penunjang Terhadap Insiden Dirumah Sakit. *Jurnal Health Sains*, 2(1), 7–17. <https://doi.org/10.46799/jhs.v2i1.73>

- Galleryzki, A. R., Hariyati, R. T. S., Afriani, T., & Rahman, L. O. (2021). Hubungan Sikap Keselamatan dengan Implementasi Sasaran Keselamatan Pasien oleh Perawat di Rumah Sakit. *Jurnal Kepemimpinan Dan Manajemen Keperawatan*, 4(1). <https://doi.org/10.32584/jkmk.v4i1.855>.
- Ghozali, I. (2018). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 25*. Semarang: Badan Penerbit Universitas Diponegoro.
- Green, L. W., & Kreuter, M. W. (1980). *Health Program Planning: An Educational And Ecological Approach*. New York: McGraw-Hill.
- Green, L. W. (1991). *Health Promotion Planning: An Educational and Environmental Approach*. California: Mayfield Publishing Company.
- Ginting, D., & Fentiana, N. (2023). Masa Kerja dan Implementasi Patient Safety. *Jurnal Klinik Kesehatan*, 7(2), 101–109.
- Handayani, T. (2021). *The Role Of Supervision In Improving Compliance With Hospital Standard Operating Procedures*. *Indonesian Journal of Health Services*, 9(1), 55–64.
- Hidayati, N. (2021). *Correlation Between Years Of Service And Adherence To Hospital Protocols Among Nurses*. *International Journal of Nursing Practice*, 27(4), 389–397.
- Hartati, N., & Prasetya, H. (2019). Penggunaan Instrumen Manual dalam Observasi Pelayanan Kesehatan. *Jurnal Manajemen Pelayanan Kesehatan*, 5(2), 77–83.
- Haryanto, B., et al. (2020). "Audit Observasional dalam Penerapan Identifikasi Pasien di Rumah Sakit: Sebuah Studi Kasus di Indonesia." *Jurnal Keselamatan Pasien*, 8(2), 88-94.
- Hosseini, S. E., Akbari, S., & Mahmoudi, H. (2021). Evaluation Of Patient Safety Goals Implementation In Iranian Hospitals: A cross-sectional study. *Journal of Patient Safety*, 17(8), e1346–e1351. <https://doi.org/10.1097/PTS.0000000000000789>
- Hermawan, A., Iryawati, D., St, S., Jati, B., & Java, W. (2022). Implementation Of Patient Safety Under Ministry Of Health Hospital Accreditation Standards. II. <http://ejournal.fkmumj.ac.id/>.
- Hajrah (2022) 'Manajemen Kualitas Pelayanan Rumah Sakit Umum Daerah Batara Siang Kabupaten Pangkep', *Kaizen*, 1(1).
- Handoko, T. H. (2017). *Manajemen Personalia dan Sumber Daya Manusia*. BPFE Yogyakarta.
- Hasibuan, M. S. P. (2019). *Manajemen Sumber Daya Manusia*. Bumi Aksara.
- International Alliance of Patient's Organizations (2018) *World Health Organization's 10 facts on patient safety*. Available at: <https://www.iapo.org.uk/news/2018/nov/6/world-health-organizations-10-facts-patient-safety>.
- JCAHO. (2018). *Patient Safety Solutions Preamble - May 2007*.
- Joint Commission International (JCI). (2022). *International Patient Safety Goals (IPSG): 8th edition*. Oakbrook Terrace, IL: JCI.

- Joint Commission. (2021). Sentinel Event Data: Root Causes by Event Type 2004–2020. <https://www.jointcommission.org/>
- Joint Commission International. (2023). International Patient Safety Goals. Retrieved From Joint Commission International Publications*
- Juniarti, N. H. & Mudayana, A. A. (2018). „Penerapan Standar Keselamatan Pasien di Rumah Sakit Umum Daerah Provinsi Nusa Tenggara Barat“, *Jurnal Kesehatan Poltekkes Ternate*, 11(2), pp. 93–108. doi: 10.32763/juke.v11i2.91.
- Kurniawan, D. (2023). *Effective Supervision And Its Impact On Compliance With Patient Safety Standards*. *Asian Journal of Healthcare Quality*, 15(3), 210–219.
- Komisi Akreditasi Rumah Sakit. Standar Nasional Akreditasi Rumah Sakit Edisi 1. 2017. Kementerian Kesehatan Republik Indonesia (2017) Peraturan Menteri Kesehatan Nomor 11 Tahun 2017 tentang Keselamatan Pasien. Jakarta.
- Karmitasari Yanra Katimenta, Dwi Agustian Faruk Ibrahim, & Bri Yudistira. (2023). Hubungan Kepatuhan Sign-In Dengan Ketepatan Identifikasi Pasien Pre – Operatif Di RS Primaya Betang Pabelum. *JURNAL RISET RUMPUN ILMU KESEHATAN*, 2(1), 213–222. <https://doi.org/10.55606/jurrikes.v2i1.1024>
- Kuntoro, W., & Istiono, W. (2017). Kepuasan Pasien Terhadap Kualitas Pelayanan di Tempat Pendaftaran Pasien Rawat Jalan Puskesmas Kretek Bantul Yogyakarta. *Jurnal Kesehatan Vokasional*, 2(1), 140. <https://doi.org/10.22146/jkesvo.30327>
- Kurniawati, D., & Wulandari, S. (2022). Pengaruh Pengawasan terhadap Kepatuhan Pelaksanaan Identifikasi Pasien di Rumah Sakit. *Jurnal Kesehatan Masyarakat Indonesia*, 18(3), 205–212.
- Kementerian Kesehatan Republik Indonesia. (2022). Pedoman Penerapan Keselamatan Pasien di Rumah Sakit Edisi III. Direktorat Jenderal Pelayanan Kesehatan, Kementerian Kesehatan RI.
- Kurniadi, Z., M. Noer, R., & Suangga, F. (2023). Faktor-Faktor Yang Mempengaruhi Keselamatan Pasien Oleh Perawat Di Rumah Sakit X Di Tanjungpinang. *Warta Dharmawangsa*, 17(4), 1473–1481. <https://doi.org/10.46576/wdw.v17i4.3802>
- Kurniawati, N., Putri, A. N., & Fitriyani, D. (2022). Penerapan Model Donabedian Dalam Evaluasi Mutu Pelayanan Rumah Sakit: Tinjauan sistematis. *Jurnal Administrasi dan Kebijakan Kesehatan Indonesia*, 10(1), 45–52.
- Katigaku. (2019). *Standar Nasional Akreditasi Rumah Sakit (SNARS) Edisi 1*. Diakses dari https://katigaku.top/wp-content/uploads/2019/04/snars_edisi1.pdf
- Kementerian Kesehatan Republik Indonesia. (2022). *Keputusan Menteri Kesehatan Republik Indonesia Nomor HK.01.07/MENKES/1128/2022 tentang Standar Akreditasi Rumah Sakit*. Jakarta: Kementerian Kesehatan RI.
- KARS. (2022). Panduan Implementasi Sasaran Keselamatan Pasien Rumah Sakit. Komisi Akreditasi Rumah Sakit.

- Komisi Akreditasi Rumah Sakit. (2022). *Instrumen Survei Akreditasi Rumah Sakit Sesuai STARKES 2022*. Diakses dari <https://id.scribd.com/document/578983602/Instrumen-Survei-Akreditasi-KARS-Sesuai-STARKES-2022>
- KARS. (2020). *Standar Akreditasi Rumah Sakit Edisi 1*. Komisi Akreditasi Rumah Sakit.
- Komisi Akreditasi Rumah Sakit (KARS). (2021). *Standar Nasional Akreditasi Rumah Sakit Edisi 1.1*. Jakarta: KARS.
- Kartika, W., Prasetya, H., & Nugraheni, R. (2021). Hubungan Antara Implementasi Identifikasi Pasien Dan Angka Kejadian Keselamatan Di Rumah Sakit. *Jurnal Administrasi Kesehatan Indonesia*, 9(2), 120–129.
- Komite Nasional Keselamatan Pasien. (2022). *Laporan Analisis Insiden Keselamatan Pasien Nasional 2017–2021*. Jakarta: Kementerian Kesehatan RI.
- Komisi Akreditasi Rumah Sakit (KARS). (2024). *Standar Akreditasi Rumah Sakit (STARKES) 2024*. Jakarta: KARS.
- Kinyua, J. M., Maina, S., & Wambui, T. (2020). Patient Identification Practices And Patient Safety In Healthcare Facilities. *International Journal of Health Sciences and Research*, 10(4), 55–63. <https://doi.org/10.5430/ijhsr.v10n4p55>
- Lee, S. E., Dahinten, V. S., & MacPhee, M. (2022). Psychometric Evaluation Of The Hospital Survey On Patient Safety Culture (HSOPSC) in Korean hospitals. *BMC Health Services Research*, 22(1), 455. <https://doi.org/10.1186/s12913-022-07876-0>
- Lestari, S. (2024). *Impact Of Continuous Training On Compliance With Patient Safety Goals In Hospitals*. *Journal of Health Education and Training*, 18(1), 77–85.
- Lestari, T., & Handayani, R. (2023). Karakteristik Perawat dan Identifikasi Pasien. *Jurnal Kesehatan Global*, 11(1), 33–40.
- Lestari, N. P. W., Putri, N. M. A. D., & Andayani, T. R. (2020). Kepatuhan Perawat dalam Identifikasi Pasien di Rumah Sakit X. *Jurnal Keperawatan Indonesia*, 23(1), 12–18.
- Lippi, G., Mattiuzzi, C., Bovo, C., & Favaloro, E. J. (2017). Patient Identification And Sample Labeling Errors: A Laboratory Perspective. *Clinica Chimica Acta*, 473, 169-174
- Lestari, D., & Hadi, S. (2018). Dokumentasi Visual dalam Evaluasi Mutu Pelayanan Rumah Sakit. *Jurnal Administrasi Rumah Sakit Indonesia*, 2(1), 25–33.
- Lestari, I.A., Sulastri, M., & Hidayat, R. (2023). *Audit Proses Identifikasi Pasien Menggunakan Checklist Observasional Di Rumah Sakit Pendidikan*. *Jurnal Mutu Pelayanan Kesehatan*, 11(2), 88–96.
- Lestari, Y. & Yuniarti, S. (2021). Struktur Pelayanan Sebagai Dasar Peningkatan Mutu Rumah Sakit: Tinjauan Dari Perspektif Akreditasi. *Jurnal Kebijakan Kesehatan Indonesia*, 10(1), 32–39.

- Lee, S. E., Dahinten, V. S., & Park, C. G. (2022). The Impact Of Work Environment And Safety Climate On Patient Safety Perceptions. *Journal of Nursing Scholarship*, 54(1), 59–67. <https://doi.org/10.1111/jnu.12687>
- Levett-Jones, T., Andersen, P., Bogossian, F., Cooper, S., Guinea, S., Hopmans, R., McKenna, L., Pich, J., Reid-Searl, K., & Seaton, P. (2020). A Cross-Sectional Survey Of Nursing Students' Patient Safety Knowledge. *Nurse Education Today*, 88, 104372. <https://doi.org/10.1016/j.nedt.2020.104372>
- Lawati, M. H. AL., Dennis, S., Short, S. D., & Abdulhadi, N. N. (2018). Patient Safety And Safety Culture In Primary Health Care: A Systematic Review. *BMC Family Practice*, 19(1), 104. <https://doi.org/10.1186/s12875-018-0793-7>
- Mulyana, D. S. (2013) 'Analisis Penyebab Insiden Keselamatan Pasien Oleh Perawat Di Unit Rawat Inap Rumah Sakit X Jakarta', p. 184.
- Mahfudhoh, M., & Muslimin, I. (2020). Pengaruh Kualitas Pelayanan Terhadap Kepuasan Pasien Pada Rumah Sakit Umum Daerah Kota Cilegon. *Jurnal Ilmiah Manajemen Kesatuan*, 8(1), 39–46. <https://doi.org/10.37641/jimkes.v8i1.310>
- Morisky, D. E., Ang, A., Krousel-Wood, M., & Ward, H. J. (2008). Predictive Validity Of A Medication Adherence Measure In An Outpatient Setting. *Journal of Clinical Hypertension*, 10(5), 348–354. <https://doi.org/10.1111/j.1751-7176.2008.07572.x>
- Manser, T., Foster, S., Flin, R., & Patey, R. (2022). Effective Communication In Nursing Teams And Its Impact On Patient Safety Compliance: A mixed-methods study. *Journal of Advance*
- Mulyani, S., & Prasetyo, B. (2021). Hubungan Komunikasi Efektif dengan Keselamatan Pasien di Rumah Sakit. *Jurnal Manajemen Kesehatan Indonesia*, 9(2), 135–142. *Nursing*, 78(4), 1205–1217. <https://doi.org/10.1111/jan.15012>
- Maulida, F. (2023). *Knowledge Level Of Nurses And Compliance With Patient Identification Standards*. *Journal of Clinical Nursing Research*, 17(2), 98–107.
- Mehralian, G., et al. (2024). Investigating Nurses' Professional Commitment, Patient Safety Culture, And Patient Identification Errors. *The Open Public Health Journal*, 17, e18749445366084. <https://doi.org/10.2174/18749445-v17-e230829-2023-142>
- Moayed, M. S., et al. (2022). Factors Determining The Quality Of Health Services Based On The Donabedian Model: A Systematic Review. *Frontiers in Public Health*, 10, 928950. <https://doi.org/10.3389/fpubh.2022.928950>
- Ningsih, N. S., & Endang Marlina. (2020). Pengetahuan Penerapan Keselamatan Pasien (Patient Safety) Pada Petugas Kesehatan. *Jurnal Kesehatan*, 9(1), 59–71. <https://doi.org/10.37048/kesehatan.v9i1.120>
- Nyberg, A., et al. (2024). Longer Work Experience And Safety Attitudes Among Operating Room Nurses: A Cross-Sectional Study. *BMC Nursing*, 23, 126. <https://doi.org/10.1186/s12912-024-01748-3>

- Nurhanifah, N., Kamil, H., Syahrul, S., Marlina, M., & Marianthi, D. (2021). The Relationship between Nurse's Characteristics and Motivation with the Implementation of International Patient Safety Goal. *Media Karya Kesehatan*, 4(2). <https://doi.org/10.24198/mkk.v4i2.34665>
- Nugroho, A. (2022). *Effective Communication As A Determinant Of Compliance In Patient Safety Implementation*. *Journal of Public Health and Safety*, 14(2), 201–209.
- Ningsih, D. A., & Utami, W. (2024). Hubungan Pengetahuan Dan Pendidikan Dengan Kepatuhan Perawat Terhadap Risiko Jatuh Pada Pasien. *Jurnal Medika Hang Tuah*, 10(1), 56–62. <https://journal-medical.hangtuah.ac.id/index.php/jurnal/article/view/509>
- Niven, N. (2012). *Health psychology: An introduction for nurses and other health care professionals* (3rd ed.). Edinburgh: Elsevier.
- Noh, J. Y., Song, J. Y., Yoon, J. G., Seong, H., Cheong, H. J., & Kim, W. J. (2020). Safe Hospital Preparedness In The Era Of COVID-19: The Swiss Cheese Model. *International Journal Of Infectious Diseases*, 98, 294–296. <https://doi.org/10.1016/j.ijid.2020.06.094>
- Nurhidayah, R., Yusuf, A., & Nurlaela, S. (2020). *Evaluasi Implementasi Sasaran Keselamatan Pasien Dalam Proses Pelayanan Di Rumah Sakit Tipe C*. *Jurnal Administrasi Rumah Sakit Indonesia*, 4(3), 112–119.
- NHS. (2022). *National Reporting and Learning System (NRLS) annual report August 2021–July 2022*. Retrieved from NHS database.
- Nieva, V. F., & Sorra, J. (2003). Safety Culture Assessment: A Tool For Improving Patient Safety In Healthcare Organizations. *Quality and Safety in Health Care*, 12(Suppl 2), ii17–ii23. https://doi.org/10.1136/qhc.12.suppl_2.ii17
- Nasution, R., Sitorus, R., & Hutabarat, M. (2021). Supervisi dan Evaluasi dalam Meningkatkan Kepatuhan Identifikasi Pasien. *Jurnal Manajemen Pelayanan Kesehatan*, 24(2), 98–107.
- Neri, R. A., Lestari, Y. & Yetti, H. (2018) 'Analisis Pelaksanaan Sasaran Keselamatan Pasien Di Rawat Inap Rumah Sakit Umum Daerah Padang Pariaman', *Jurnal Kesehatan Andalas*, 7(0), pp. 48–55. doi: 10.25077/jka.v7i0.921.
- Najihah. (2018). Budaya Keselamatan Pasien Dan Insiden Keselamatan Pasien Di Rumah Sakit: Literature Review. *Journal of Islamic Nursing*, 3(1), 1–8.
- National Patient Safety Agency (2017) National patient safety incident reports: September 2017. Available at: <https://improvement.nhs.uk/resources/national-patient-safety-incident-reports-september-2017/>.
- Park, M., & Bae, S. H. (2021). Improving Patient Identification To Enhance Patient Safety: A Cross-Sectional Study. *BMC Health Services Research*, 21(1), 1–9. <https://doi.org/10.1186/s12913-021-06128-5>
- Pratiwi, I., Sari, N. M., & Utomo, W. (2023). The Effect Of Compliance With Patient Identification Procedures On Healthcare Quality Indicators. *Journal of Patient*

- Safety & Quality Improvement*, 11(3), 145–152.
<https://doi.org/10.22038/psj.2023.65478>
- Putra, B. (2021). *The Role Of Interprofessional Communication In Improving Compliance With Patient Safety*. Indonesian Journal of Interprofessional Collaboration, 6(3), 133–142.
- Patel, J., Smith, L., & Wong, A. (2022). Towards Safe Patient Identification Practices: The Development of A Conceptual Framework. *Open Nursing Journal*, 16, 100–110. [The Open Nursing Journal](https://doi.org/10.2196/2022.16.100)
- Panagioti, M., Stokes, J., Esmail, A., Coventry, P., Cheraghi-Sohi, S., Alam, R., & Bower, P. (2015). Multimorbidity and Patient Safety Incidents in Primary Care: A Systematic Review and Meta-Analysis. *PLOS ONE*, 10(8), e0135947. <https://doi.org/10.1371/journal.pone.0135947>
- Putri, D. (2021). *Training Programs And Their Effect on Compliance of Healthcare Workers in Hospitals*. Journal of Nursing and Midwifery Studies, 11(2), 112–120
- Polit, D. F., & Beck, C. T. (2021). *Nursing research: Generating and assessing evidence for nursing practice* (11th ed.). Philadelphia: Wolters Kluwer.
- Purba, J. T., Simanjuntak, M., & Nainggolan, M. (2020). Analisis Implementasi Standar Operasional Prosedur (SOP) Dalam Peningkatan Mutu Pelayanan Kesehatan. *Jurnal Kesehatan Holistik*, 14(2), 45–51.
- Putri, D. F., & Wahyuni, S. (2020). Hubungan Penerapan Identifikasi Pasien dengan Keselamatan Pasien di Instalasi Rawat Inap. *Jurnal Ilmiah Keperawatan Indonesia*, 3(2), 120–128.
- Proqua Consulting. (2020). *Ketentuan Khusus Akreditasi RS Pertama Kali Untuk Tipe C Dan D*. Diakses dari <https://proquaconsulting.com/home/ketentuan-khusus-akreditasi-rs-pertama-kali-untuk-tipe-c-d-2.html>
- Prasetyo, B., Fitria, N., & Andriani, R. (2024). *Hubungan Antara Kepatuhan Prosedur Identifikasi Pasien Dan Budaya Keselamatan Pasien Di Rumah Sakit Swasta*. *Jurnal Manajemen Pelayanan Kesehatan*, 14(1), 50–58.
- Putri, A.D., Fadhilah, N., & Munir, S. (2022). Implementasi Identifikasi Pasien Dalam Sistem Struktur Rumah Sakit: Studi Pada Rumah Sakit Tipe B Di Jawa Tengah. *Jurnal Administrasi Rumah Sakit Indonesia*, 6(3), 177–185.
- Putri, T. K., & Rizky, W. (2024). The Relationship Between Nurses' Knowledge Of Patient Identification And The Implementation Of Patient Safety Identification In Inpatient Rooms At Ibu Fatmawati Soekarno Regional General Hospital, Surakarta. *Asian Journal of Healthcare Analytics*, 3(1), 55–68. <https://doi.org/10.55927/ajha.v3i1.10953>
- Purwaningsih, D., Maulidiyah, N., & Ramadhani, A. (2023). Evaluasi Struktur Pelayanan Dan Kaitannya Dengan Budaya Keselamatan Pasien Di Rumah Sakit Swasta. *Jurnal Manajemen Mutu Pelayanan Kesehatan*, 9(2), 67–74.

- Peraturan Menteri Kesehatan Republik Indonesia No. 52 Tahun 2016. Sistem Informasi Rumah Sakit. Kementerian Kesehatan Republik Indonesia.
- Peraturan Menteri Kesehatan Republik Indonesia Nomor 12 Tahun 2020 Tentang Akreditasi Rumah Sakit.
- Putri, A. R., et al. (2021). "Efektivitas Penggunaan Gelang Identitas Pasien dalam Meningkatkan Akurasi Identifikasi Pasien di Rumah Sakit." *Jurnal Keselamatan Pasien*, 6(2), 78-84.
- Putra, K. D., Fatmasari, E. Y., & Widodo, A. (2022). Implementation of SBAR Communication Method In Improving Patient Safety: A quasi-experimental study. *Journal of Health*
- Putri, A. D., & Suryani, N. (2022). "Hubungan Pengetahuan dan Pengawasan terhadap Kepatuhan Tenaga Kesehatan dalam Penerapan Keselamatan Pasien." *Jurnal KesehatanManagement*, 24(2), 118–124. <https://doi.org/10.1177/09720634221094657>
- Pertiwi, R. A., Sjaaf, A. C., Andriani, H., & Oktamianti, P. (2024). Peningkatan Pelaporan Insiden Keselamatan Pasien Dengan Digitalisasi Di Rumah Sakit Pemerintah Di Jakarta. *Syntax Literate: Jurnal Ilmiah Indonesia*, 9(9), 1–12. <https://doi.org/10.36418/syntax-literate.v9i9.16455>
- Prameswari, R. N., Yusuf, S., & Wulandari, A. (2022). Masa Kerja dan Keselamatan Pasien. *Jurnal Keperawatan Indonesia*, 25(1), 65–72.
- Rahman, A. (2022). *The Effect Of Work Fatigue And Job Tenure On Compliance With Hospital Protocols*. *Journal of Occupational Health and Safety*, 16(4), 233–242.
- Rosenstock, I. M. (1974). Historical origins of the Health Belief Model. *Health Education Monographs*, 2(4), 328–335. <https://doi.org/10.1177/109019817400200403>
- Romauli Lisbet Hutapea, Utari C.Wardhani, & Sri Muharnl. (2021). Faktor-Faktor Yang Mempengaruhi Kompetensi Perawat Dalam Melaksanakan Keselamatan Pasien Dirawat Inap RSBP Batam. *INITIUM MEDICA JOURNAL*, 1(2).
- Rachmawati, F., Rachmawati, Y., & Anggraini, D. (2020). *Faktor-Faktor Yang Berhubungan Dengan Kepatuhan Perawat Terhadap Standar Prosedur Operasional Di Rumah Sakit*. *Jurnal Keperawatan Soedirman*, 15(1), 11–18. <https://doi.org/10.20884/1.jks.2020.15.1.2107>
- Rohmawati, R., Astuti, Y., & Nugroho, A. (2021). Hubungan Ketersediaan Fasilitas dan Pelatihan terhadap Kesalahan Identifikasi Pasien. *Jurnal Administrasi Kesehatan Indonesia*, 9(2), 45–52
- Rohmawati, N. (2020). Pengawasan sebagai Faktor Penguat Budaya Keselamatan Pasien di Rumah Sakit. *Jurnal Administrasi Rumah Sakit Indonesia*, 6(1), 44–51.

- Rahman, A., & Nugroho, D. (2022). Pengaruh Komunikasi Efektif terhadap Pelaksanaan Identifikasi Pasien di Rumah Sakit Umum. *Jurnal Kesehatan Masyarakat Nusantara*, 5(1), 56–64.
- Rosya. (2025). Pelaksanaan Ketepatan Identifikasi Pasien oleh Petugas Kesehatan di Rumah Sakit: Studi Kasus. *Jurnal Manajemen Pelayanan dan Kebijakan Kesehatan*, 5(2), 123–130.
- Rachmawati, E., et al. (2023). Self-Assessment Of Patient Safety Incident Reporting And Learning Systems In Indonesian Non-Profit Private Hospitals. *Journal of Patient Safety and Learning Systems*, (insert volume and issue).
- Rahmawati, D., Handayani, S., & Hidayat, R. (2022). Penerapan Model Donabedian Dalam Peningkatan Mutu Pelayanan Di Rumah Sakit Tipe B Di Indonesia. *Jurnal Administrasi*
- Rahmawati, F., Yuliana, N., & Hardi, S. (2023). “Pengaruh Pelatihan terhadap Kepatuhan Pelaksanaan Identifikasi Pasien di Rumah Sakit.” *Jurnal Administrasi Rumah Sakit Indonesia*, 9(1), 55–64.
- Reason, J. (2000). “Human Error: Models and Management. *BMJ*, 320(7237), 768–770. <https://doi.org/10.1136/bmj.320.7237.768> Rumah Sakit Indonesia, 8(2), 112–120.
- Rauf, N. I., Sari, A. M., & Muhajrin, M. (2023). Implementation Of Patient Safety Goals In Hospitals: A Systematic Literature Review. *Pancasakti Journal of Public Health Science and Research*, 5(1). <https://doi.org/10.47650/pjphsr.v5i1.1622>
- Randmaa, M., Mårtensson, G., Swenne, C. L., & Engström, M. (2014). SBAR Improves Communication And Safety Climate And Decreases Incident Reports Due To Communication Errors In An Anaesthetic Clinic: A Prospective Intervention Study. *BMJ Open*, 4(1), e004268. <https://doi.org/10.1136/bmjopen-2013-004268>
- Sakinah, S., Wigati, P. A. & Arso, S. P. (2017) „Analisis Sasaran Keselamatan Pasien Dilihat Dari Aspek Pelaksanaan Identifikasi Pasien Dan Keamanan Obat Di RS Kepresidenan Rspad Gatot Soebroto Jakarta”, *Jurnal Kesehatan Masyarakat (e-Journal)*, 5(4), pp. 145–152.
- Sri Wahyuningsih Nugraheni, Novita Yuliani, & Alin Dhyan Veliana. (2021). Studi Literatur : Budaya Keselamatan Pasien Dan Insiden Keselamatan Pasien Di Rumah Sakit. *Prosiding Seminar Informasi Kesehatan Nasional (SIKesNas)*.
- Sari, Y., Wibisono, A., & Hartati, D. (2021). Hubungan Pengawasan dengan Kepatuhan Pelaksanaan Sasaran Keselamatan Pasien di Rumah Sakit Umum Daerah. *Jurnal Ilmu Kesehatan dan Keperawatan*, 17(4), 312–320
- Sorra, J. S., & Nieva, V. F. (2004). *Hospital Survey on Patient Safety Culture*. AHRQ Publication No. 04-0041. Agency for Healthcare Research and Quality.
- Singer, S. J., Lin, S., Falwell, A., Gaba, D. M., & Baker, L. (2009). Relationship Of Safety Climate And Safety Performance In Hospitals. *Health Services Research*, 44(2 Pt 1), 399–421. <https://doi.org/10.1111/j.1475-6773.2008.00918.x>

- Syarkawi, M. (2022). Masa Kerja dan Komitmen Organisasi. *Jurnal Cano Ekonomos*, 12(1), 49–57.
- Sari, D. P., & Fitriani, A. (2023). Analisis Pengaruh Pelatihan terhadap Implementasi Sasaran Keselamatan Pasien di Rumah Sakit Umum Daerah Bandung. *Jurnal Administrasi dan Kebijakan Kesehatan*, 8(1), 45–54.
- Syukur, S. B., & Ismail, W. (2023). Pelaksanaan Identifikasi Pasien Terhadap Pencegahan Kesalahan Dalam Pemberian Obat di RSUD Otanaha Kota Gorontalo. *Termometer: Jurnal Ilmiah Ilmu Kesehatan dan Kedokteran*, 1(3), 170–179. <https://doi.org/10.55606/termometer.v1i3.2058>
- Sitepu, N. E., & Tambunan, D. (2024). The Effect Of Patient Safety Training On Patient Identification Compliance In The Radiology Unit At A Private Hospital in Medan. *Jurnal Kesehatan LLDikti Wilayah 1 (JUKES)*, 4(2), 67–92. <https://doi.org/10.54076/jukes.v4i2.453> Lldikti 1 Kemdikbud
- Schoonbeek, S., Henderson, A., & Kenny, A. (2021). Impact Of Safety Culture On Patient Safety: A scoping review. *Collegian*, 28(2), 215–225. <https://doi.org/10.1016/j.colegn.2020.07.007>
- Sarwono, M. S., et al. (2022). "Pengaruh Pelatihan Staf Medis terhadap Kesalahan Identifikasi Pasien di Rumah Sakit di Indonesia." *Jurnal Keperawatan Indonesia*, 10(3), 121-127.
- Smith, R., et al. (2021). Evaluating Healthcare Quality Using The Donabedian Model: A systematic review. *Journal of Health Services Research & Policy*, 26(2), 96–104.
- Sari, D.M., & Widodo, S. (2021). *Proses Identifikasi Pasien Dan Implementasi Kebijakan Keselamatan Pasien Di Rumah Sakit*. *Jurnal Keperawatan Indonesia*, 24(1), 33–41.
- Sari, R., & Yuliani, D. (2023). Evaluasi Outcome Keselamatan Pasien Di Rumah Sakit Tipe B Melalui Indikator Mutu Prioritas. *Jurnal Manajemen Kesehatan Indonesia*, 11(1), 55–63.
- Suryani, D., Mulyani, R., & Fitria, N. (2020). Penerapan Teori Donabedian Dalam Mengevaluasi Mutu Pelayanan Rumah Sakit. *Jurnal Keperawatan dan Keselamatan Pasien*, 6(1), 77–86.
- Safitri, N., & Widodo, A. (2021). Audit Klinis Pelaksanaan Identifikasi Pasien Berdasarkan Standar Keselamatan Pasien. *Jurnal Kesehatan Masyarakat*, 9(1), 89–96.
- Setiyoargo, A., Sigit, N., & Maxelly, R. O. (2021). Edukasi Kesehatan dalam Menjamin Ketepatan Identifikasi Pasien Guna Meningkatkan Keselamatan Pasien pada Fasilitas Pelayanan Kesehatan. *SELAPARANG: Jurnal Pengabdian Masyarakat Berkemajuan*, 5(1), 45–52. <https://www.researchgate.net/publication/358096229>
- Sugiyono. (2019). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.

- Sabate, E. (2003). *Adherence to long-term therapies: Evidence for action*. Geneva: World Health Organization.
- Sabate, E. (2018). Adherence in healthcare: Revisiting the concept in patient safety. *World Health Organization Bulletin*, 96(2), 138–139.
- Santoso, M. (2023). *Training Effectiveness In Enhancing Compliance With Hospital Safety Protocols*. *Journal of Medical Education and Practice*, 19(1), 65–74.
- Sari, Y. (2024). *Knowledge As A Predictor Of Compliance Among Healthcare Workers In Hospital Accreditation*. *Journal of Hospital Accreditation Studies*, 8(1), 88–96.
- Setiawan, A., Putri, R. D., & Kurniawan, H. (2022). Patient Misidentification And Sentinel Events In Hospitals: A Review Of Risks And Prevention Strategies. *BMC Health Services Research*, 22(1), 1159. <https://doi.org/10.1186/s12913-022-08543-5>
- Schoonbeek, S., Kraan, M., Wagner, C., & van der Wal, G. (2021). The Use Of The Safety Attitudes Questionnaire In Measuring Safety Culture In Hospitals: A Systematic Review. *BMJ Open*, 11(6), e047280. <https://doi.org/10.1136/bmjopen-2020-047280>
- Suma'mur, P. K. (2013). *Higiene perusahaan dan kesehatan kerja (HIPERKES) (2nd ed.)*. Jakarta: Sagung Seto.
- Toyo, E. M., Leki, K. G. B., Indarsari, F., & Woro, S. (2022). Evaluasi Sistem Pelaporan Insiden Keselamatan Pasien Dengan Metode HMN Di Rumah Sakit. *Majalah Farmasetika*, 8(1), 56. <https://doi.org/10.24198/mfarmasetika.v8i1.41357>
- Unver, S., & Yenigun, S. C. (2020). Patient Safety Attitude of Nurses Working in Surgical Units: A Cross-Sectional Study in Turkey. *Journal of Perianesthesia Nursing*. <https://doi.org/10.1016/j.jopan.2020.03.012>.
- Utami, S., Nugroho, H., & Dewi, R.K. (2021). Kualitas Struktur Pelayanan Kesehatan Terhadap Pencapaian Keselamatan Pasien Di Rumah Sakit. *Jurnal Keperawatan dan Kesehatan*, 12(1), 45–52.
- Vermeir, P., Vandijck, D., Degroote, S., Peleman, R., Verhaeghe, R., Mortier, E., ... & Vogelaers, D. (2015). Communication In Healthcare: A Narrative Review Of The Literature And Practical Recommendations. *International Journal of Clinical Practice*, 69(11), 1257–1267. <https://doi.org/10.1111/ijcp.12686>
- World Health Organization. (2019). *Patient Safety: WHO Guidelines on Patient Safety*. World Health Organization.
- Westat, R. M., Joann Sorra, Ph. D., Laura Gray, M. P. H., Suzanne Streagle, M. A., Theresa Famolaro, M. P. S., Naomi Yount, Ph. D., & Jessica Behm, M. A. (2018). *AHRQ Hospital Survey on Patient Safety Culture: User's Guide*. Agency for Healthcare Research and Quality (AHRQ).
- Wianti, A., Setiawan, A., Murtiningsih, M., Budiman, B., & Rohayani, L. (2021). *Karakteristik Dan Budaya Keselamatan Pasien Terhadap Insiden*

- Keselamatan Pasien. *Jurnal Keperawatan Silampari*, 5(1), 96–102.
<https://doi.org/10.31539/jks.v5i1.2587>
- World Health Organization. (2020). *Global Patient Safety Challenge: Medication Without Harm*. WHO.
- World Health Organization. (2017). *Patient Safety: Making Health Care Safer*. Geneva: WHO Press.
- WHO. (2017). *Patient Identification and Safety*. World Health Organization.
- World Health Organization (WHO). (2019). *Patient Safety: A Global Priority*. World Health Organization.
- World Health Organization (WHO). (2022). *Patient safety incident reporting and learning systems: Technical guidance*. Geneva: WHO Press.
- Wulandari, A., et al. (2023). Implementasi model Donabedian dalam manajemen kualitas rumah sakit di Indonesia. *Jurnal Manajemen Kesehatan Indonesia*, 17(1), 34–41.
- WHO. (2021). *Global Patient Safety Action Plan 2021–2030: Towards Eliminating Avoidable Harm in Health Care*. Geneva: World Health Organization.
- Wulandari, D., Sari, M., & Permana, R. (2022). Outcome Keselamatan Pasien: Analisis Kesalahan Identifikasi Berdasarkan Pendekatan Donabedian. *Jurnal Manajemen Pelayanan Kesehatan*, 25(3), 87–95.
- World Health Organization. (2003). *Adherence to long-term therapies: Evidence for action*. Geneva: WHO.
- World Health Organization. (2020). *WHO guidelines on hand hygiene in health care: First global patient safety challenge*. Geneva: WHO
- Wijaya, L. (2020). *The relationship between knowledge and compliance in applying patient safety standards*. *Journal of Nursing and Health Sciences*, 5(2), 170–178.
- Wibowo, A. (2021). *Manajemen Kinerja*. Jakarta: Rajawali Pers
- Wulandari, E. (2020). *Effective communication and its influence on compliance with patient identification procedures*. *Journal of Health Communication*, 10(3), 145–152.
- Wright, K., Johnson, R., & Lee, S. (2025). Impact of a multimodal intervention to improve patient identification in health care: A quasi-experimental study. *Journal of Patient Safety*, Advance online publication. [PubMed](#)
- Wright, K., Johnson, R., & Lee, S. (2025). Enhancing patient identification compliance through multimodal intervention: a quasi-experimental study. *Journal of Patient Safety*. Advance online publication.
- World Health Organization (WHO). (2021). *Patient safety: Global action on patient safety*. Geneva: WHO.
<https://www.who.int/publications/i/item/9789240032705>

- Yuliani, P. (2022). *Supervision model to increase compliance of nurses in implementing patient safety goals*. *Journal of Nursing Management*, 14(4), 189–197.
- Yuliana, N., et al. (2020). "Tantangan Implementasi Identifikasi Pasien di Rumah Sakit di Indonesia." *Jurnal Manajemen Rumah Sakit Indonesia*, 5(1), 45-52.
- Yudhawati, D. D. & Listiowati, E. (2015) 'Evaluasi Penerapan Identifikasi Pasien Di Bangsal Rawat Inap Rsi Siti Aisyah Madiun', *JMMR (Jurnal Medicoeticolegal dan Manajemen Rumah Sakit)*, 4(2). doi: 10.18196/jmmr.v4i2.752.
- Zhao, Q., Wang, J., & Yu, J. (2021). Using barcode technology to improve patient identification and medication safety: A systematic review. *International Journal of Nursing Studies*, 117, 103878. <https://doi.org/10.1016/j.ijnurstu.2021.103878>