

## DAFTAR PUSTAKA

- Alzoman, R. M., & Alenazi, M. J. F. (2021). A comparative study of traffic classification techniques for smart city networks. *Sensors*, 21(14). <https://doi.org/10.3390/s21144677>
- Amaliyah Muzakkir, S. (2023). *ANALISIS SENTIMEN MASYARAKAT INDONESIA TERHADAP KEBIJAKAN MERDEKA BELAJAR PADA MEDIA SOSIAL TWITTER*.
- Apu, Md. S. H., Islam, M. S., & Aurpa, T. T. (2025). *Explainable AI for Sentiment Analysis of Human Metapneumovirus (HMPV) Using XLNet*. <http://arxiv.org/abs/2502.01663>
- Chatzimina, M. E., Papadaki, H. A., Pontikoglou, C., & Tsiknakis, M. (2024). A Comparative Sentiment Analysis of Greek Clinical Conversations Using BERT, RoBERTa, GPT-2, and XLNet. *Bioengineering*, 11(6). <https://doi.org/10.3390/bioengineering11060521>
- Devlin, J., Chang, M.-W., Lee, K., Google, K. T., & Language, A. I. (2019). *BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding*. <https://github.com/tensorflow/tensor2tensor>
- Fatima Anees, A., Shaikh, A., Shaikh, A., & Shaikh, S. (2020). *EasyChair Preprint Survey Paper on Sentiment Analysis: Techniques and Challenges*.
- Fitriana, F., Utami, E., & Al Fatta, H. (2021). Analisis Sentimen Opini Terhadap Vaksin Covid - 19 pada Media Sosial Twitter Menggunakan Support Vector Machine dan Naive Bayes. *Jurnal Komtika (Komputasi Dan Informatika)*, 5(1), 19–25. <https://doi.org/10.31603/komtika.v5i1.5185>
- Gao, Z., Feng, A., Song, X., & Wu, X. (2019). Target-dependent sentiment classification with BERT. *IEEE Access*, 7, 154290–154299. <https://doi.org/10.1109/ACCESS.2019.2946594>
- Hasibuan, E., & Heriyanto, E. A. (2022). ANALISIS SENTIMEN PADA ULASAN APLIKASI AMAZON SHOPPING DI GOOGLE PLAY STORE MENGGUNAKAN NAIVE BAYES CLASSIFIER. *JTS*, 1(3).
- Kamhar, M. Y., & Lestari, E. (2019). *Pemanfaat Sosial Media Youtube Sebagai Media Pembelajaran Bahasa Indonesia Di Perguruan Tinggi*.
- Koto, F., Rahimi, A., Lau, J. H., & Baldwin, T. (2020). IndoLEM and IndoBERT: A Benchmark Dataset and Pre-trained Language Model for Indonesian NLP. *International Committee on Computational Linguistics*. <http://arxiv.org/abs/2011.00677>
- Lighthart, A., Catal, C., & Tekinerdogan, B. (2021). Systematic reviews in sentiment analysis: a tertiary study. *Artificial Intelligence Review*, 54(7), 4997–5053. <https://doi.org/10.1007/s10462-021-09973-3>
- Markoulidakis, I., Rallis, I., Georgoulas, I., Kopsiaftis, G., Doulamis, A., & Doulamis, N. (2021). Multiclass Confusion Matrix Reduction Method and Its Application on Net Promoter Score Classification Problem. *Technologies*, 9(4). <https://doi.org/10.3390/technologies9040081>
- Noorikhshan, F. F., Ramdhani, H., Sirait, B. C., & Khoerunisa, N. (2023). Dinamika Internet, Media Sosial, dan Politik di Era Kontemporer: Tinjauan Relasi Negara-Masyarakat. *Journal of Political Issues*, 5(1), 95–109. <https://doi.org/10.33019/jpi.v5i1.131>
- Pahrul. (2023). *PERBANDINGAN METODE KLASIFIKASI RANDOM FOREST, XGBOOST DAN SVM PADA ANALISIS SENTIMEN APLIKASI KREDIT DAN PINJAMAN ONLINE*.
- Permatasari, P. A., Linawati, L., & Jasa, L. (2021). Survei Tentang Analisis Sentimen Pada Media Sosial. *Majalah Ilmiah Teknologi Elektro*, 20(2), 177. <https://doi.org/10.24843/mite.2021.v20i02.p01>

- Prabowo, W. A., & Wiguna, C. (2021). Sistem Informasi UMKM Bengkel Berbasis Web Menggunakan Metode SCRUM. *JURNAL MEDIA INFORMATIKA BUDIDARMA*, 5(1), 149. <https://doi.org/10.30865/mib.v5i1.2604>
- Ridwansyah, T. (2022). KLIK: Kajian Ilmiah Informatika dan Komputer Implementasi Text Mining Terhadap Analisis Sentimen Masyarakat Dunia Di Twitter Terhadap Kota Medan Menggunakan K-Fold Cross Validation Dan Naïve Bayes Classifier. *Media Online*, 2(5), 178–185. <https://djournals.com/klik>
- Salih, A. A., & Abdulazeez, A. M. (2021). Evaluation of Classification Algorithms for Intrusion Detection System: A Review. *Journal of Soft Computing and Data Mining*, 2(1), 31–40. <https://doi.org/10.30880/jscdm.2021.02.01.004>
- Sukma, E. A., Hidayanto, A. N., Pandesenda, A. I., Yahya, A. N., Widharto, P., & Rahardja, U. (2020). Sentiment Analysis of the New Indonesian Government Policy (Omnibus Law) on Social Media Twitter. *Proceedings - 2nd International Conference on Informatics, Multimedia, Cyber, and Information System, ICIMCIS 2020*, 153–158. <https://doi.org/10.1109/ICIMCIS51567.2020.9354287>
- Surya, I., Idris, K., & Mustofa, Y. A. (2022). Typo Checking Menggunakan Algoritma Rabin-Karp. *Journal of Electrical and Electronics Engineering*, 4.
- Togatorop, P. R., Simanjuntak, R. P., Manurung, S. B., & Silalahi, M. C. (2021). PEMBANGKIT ENTITY RELATIONSHIP DIAGRAM DARI SPESIFIKASI KEBUTUHAN MENGGUNAKAN NATURAL LANGUAGE PROCESSING UNTUK BAHASA INDONESIA. *Jurnal Komputer Dan Informatika*, 9(2), 196–206. <https://doi.org/10.35508/jicon.v9i2.5051>
- Vaswani, A., Shazeer, N., Parmar, N., Uszkoreit, J., Jones, L., Gomez, A. N., Kaiser, L., & Polosukhin, I. (2023). Attention Is All You Need. *Neural Information Processing Systems*. <http://arxiv.org/abs/1706.03762>
- Wilie, B., Vincentio, K., Winata, G. I., Cahyawijaya, S., Li, X., Lim, Z. Y., Soleman, S., Mahendra, R., Fung, P., Bahar, S., & Purwarianti, A. (2020). *IndoNLU: Benchmark and Resources for Evaluating Indonesian Natural Language Understanding*. <http://arxiv.org/abs/2009.05387>
- Yang, Z., Dai, Z., Yang, Y., Carbonell, J., Salakhutdinov, R., & Le, Q. V. (2019). *XLNet: Generalized Autoregressive Pretraining for Language Understanding*. <https://github.com/zihangdai/xlnet>
- Ye, Q., Chen, X. C., Zhang, H., Ozbay, K., & Zuo, F. (2019). *Public Concerns and Response Pattern toward Shared Mobility Security using Social Media Data*.
- Yulita, I. N., Wijaya, V., Rosadi, R., Sarathan, I., Djuyandi, Y., & Prabuwo, A. S. (2023). Analysis of Government Policy Sentiment Regarding Vacation during the COVID-19 Pandemic Using the Bidirectional Encoder Representation from Transformers (BERT). *Data*, 8(3). <https://doi.org/10.3390/data8030046>