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X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9
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1	1	1	2	1	1	1	2	1
2	1	4	3	2	5	1	2	5
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Z.1	Z.2	Z.3	Z.4	Z.5	Z.6	Z.7	Z.8	Z.9	Z.10	Z.11	Z.12
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2	4	2	5	5	4	5	5	5	4	2	4
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2	4	4	5	4	4	4	5	4	4	5	4
5	4	1	5	4	4	5	4	5	4	5	4
5	4	5	5	5	4	5	4	5	5	5	4

Y.1	Y.2	Y.3	Y.4	Y.5	Y.6	Y.7	Y.8	Y.9	Y.10	Y.11	Y.12	Y.13	Y.14	Y.15
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1	5	4	5	5	4	4	1	5	5	3	4	5	4	1
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5	5	4	4	5	5	5	5	5	1	4	4	4	4	5
5	3	2	1	1	4	5	2	3	5	5	1	5	4	1
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**KUESIONER PENELITIAN****Pengaruh Kecerdasan Intelektual dan Kecerdasan Emosional  
Terhadap Efektivitas Komunikasi dan Kinerja Karyawan Pada PT.  
Hadji Kalla Toyota Cabang Cokroaminoto di Makassar**

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Kepada Yth, para responden

Saya mahasiswa Universitas Hasanuddin Makassar memohon waktunya sejenak dan bantuannya guna mengisi kuesioner ini dalam rangka penyelesaian tugas skripsi saya, sebagai salah satu syarat untuk mencapai gelar Magister Manajemen pada Fakultas Ekonomi Universitas Hasanuddin Makassar. Saya memohon kesediaan anda untuk mengisi dan menjawab kuesioner dengan benar, jujur, terbuka, dan sungguh-sungguh sesuai apa yang anda alami. Terima kasih saya ucapkan atas kesediaan saudara mengisi kuesioner ini.

Hormat Saya,

Ayu Amaliah Baharuddin  
(A012231111)



## KUESIONER PENELITIAN

### A. Data Responden

1. Usia :
2. Lama bergabung :
3. Jenis Kelamin :
4. Pendidikan Terakhir :

### B. Kuesioner tentang Pengaruh Kecerdasan Intelektual dan Kecerdasan Emosional Terhadap Efektivitas Komunikasi dan Kinerja Karyawan Pada PT. Hadji Kalla Toyota Cabang Cokroaminoto di Makassar

Petunjuk Pengisian:

1. Mohon kuesioner ini diisi secara lengkap dan seluruh pernyataan yang disediakan
2. Berilah nilai terhadap diri anda sendiri dengan jujur dan apa adanya yang anda anggap paling sesuai berdasarkan pernyataan dibawah ini, dengan memberikan tanda (√) salah satu dari lima kolom dengan keterangan sebagai berikut:

Skor	1	2	3	4	5
Jawaban	STS	TS	KS	S	SS
Jawaban	Sangat Tidak Setuju	Tidak Setuju	Kurang Setuju	Setuju	Sangat Setuju

### Kecerdasan Intelektual

KODE	PERNYATAAN	STS	TS	KS	S	SS
KI 1.1	Saya selalu berpikir secara analistis dan kritis dalam pengambilan keputusan					
KI 1.2	Saya memiliki kemampuan logika dalam menemukan fakta yang akurat serta memprediksi resiko					
KI 1.3	Ketika diberi pertanyaan dalam suatu masalah saya bisa menjawab dengan cepat dan sigap					
KI 2.1	Saya selalu menyampaikan pendapat dengan baik					
KI 2.2	Saya sangat penasaran jika suatu pekerjaan yang berhubungan dengan angka belum diketahui hasil yang benar					
KI 2.3	Saya ingin mengetahui hal-hal yang belum saya ketahui					
KI 3.1	Saya memiliki kemampuan berkomunikasi secara urut, runtun, tertata, tepat, sistematis, dalam penempatan posisi diri					
KI 3.2	Saya selalu melihat konsekuensi dari setiap keputusan yang saya ambil					
KI 3.3	Saya menunjukkan kemampuan non-formal atau minat kepada lingkungan sekitar					

### Kecerdasan Emosional

KODE	PERNYATAAN	STS	TS	KS	S	SS
KE 1.1	Saya dapat mengetahui emosi serta kelebihan dan kekurangan yang saya miliki					
KE 1.2	Saya dapat memahami penyebab timbulnya perasaan pada diri sendiri					
KE 1.3	Saya selalu mengintropeksi diri saya					
KE 2.1	Saya dapat mengelola dan mengendalikan emosi diri dalam situasi apapun					
KE 2.2	Saya memiliki kemampuan untuk mengatasi stress					
KE 2.3	Saya segera memperbaiki kesalahan yang telah saya lakukan					
KE 3.1	Saya bersedia mendengarkan keluhan kesah dari orang lain					
KE 3.2	Saya bisa merasakan apa yang dirasakan orang lain, seperti kesedihan dan kebahagiaan					
KE 3.3	Ketika teman-teman saya memiliki masalah mereka meminta nasehat kepada saya					
KE 4.1	Saya selalu menyapa ketika berjumpa dengan teman					
KE 4.2	Saya merasa senang ketika sedang belajar kelompok					
KE 4.3	Saya mampu berorganisasi dan menginspirasi suatu kelompok					

**EFEKTIFITAS KOMUNIKASI**

<b>KODE</b>	<b>PERNYATAAN</b>	<b>STS</b>	<b>TS</b>	<b>KS</b>	<b>S</b>	<b>SS</b>
EK 1.1	Saya merasa informasi dari atasan atau manajemen saya disampaikan dengan jelas dan teratur					
EK 1.2	saya mampu memberikan umpan balik atau saran kepada atasan atau manajemen saya					
EK 1.3	Saya merasa memiliki pemahaman yang memadai tentang tujuan dan visi organisasi pada perusahaan tersebut					
EK 2.1	Saya merasa atasan atau manajemen saya menerima umpan balik atau saran dari bawahan dengan baik					
EK 2.2	Saya merasa atasan atau manajemen saya mendukung perkembangan pribadi dan profesional saya					
EK 2.3	Saya mampu memberikan keterbukaan kepada atasan atau manajemen saya untuk menjelaskan keputusan atau arahan kepada saya					
EK 3.1	Saya merasa dapat berkomunikasi dengan efektif dengan rekan-rekan sejawat dalam departemen atau tim					
EK 3.2	Saya mampu memberikan kolaborasi antara departemen atau tim dalam menyelesaikan proyek atau tugas bersama					
EK 3.3	Saya mampu berpartisipasi dalam pertemuan atau diskusi kelompok untuk memecahkan					

	masalah atau berbagi informasi dengan rekan sejawat					
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