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## **LAMPIRAN** **KUESIONER**

Perkenalkan saya mahasiswa Program Manajemen Fakultas Ekonomi dan Bisnis, Universitas Hasanuddin. Sehubungan dengan tugas akhir saya tentang ***"Pengaruh Komunikasi Pemasaran Terpadu Terhadap Persepsi Kepercayaan Dan Minat Penggunaan Layanan (Studi Pada Produk Inovasi PT. Bank Sinarmas, Tbk Cabang Makassar)"***. Bersama ini saya mohon kesediaan Bapak/Ibu untuk mengisi daftar pernyataan Kuisoner dibawah ini. Saya mohon anda dapat menjawab pertanyaan dengan memberikan tanda *checklist* (✓) pada jawaban yang anda pilih dan menuliskan jawabannya pada tempat yang telah disediakan. Akhir kata saya ucapkan terima kasih kepada responden yang telah bersedia meluangkan waktunya untuk mengisi kuesioner ini.

Hormat saya

**Marry Fusfita**

### I. Petunjuk Pengisian

- a. Pada lembaran ini terdapat beberapa pertanyaan yang harus sudara tanggapi. Kepada bapak/ibu/saudara/I kami mohon untuk berkenan menjawab seluruh pertanyaan yang ada dengan jujur dan sebenarnya.
- b. Dalam menjawab pertanyaan-pertanyaan ini, tidak ada jawaban yang salah. Oleh karena itu, usahakanlah agar tidak ada jawaban yang salah. Oleh karena itu, usahakanlah agar tidak ada jawaban yang dikosongkan.

- c. Berilah tanda *checklist* (✓) pada kolom yang tersedia dan pilih sesuai keadaan yang sebenarnya.
- d. Ada enam alternative jawaban, yaitu:

ST	= Sangat Setuju (5)
S	= Setuju (4)
CS	= Netral (3)
KS	= Tidak Setuju (2)
TS	= Sangat Tidak Setuju (1)

### III. Item Pernyataan

Kode	Pernyataan	Tanggapan Responden				
		STS	TS	KS	S	SS
X1.1	Sales telah berupaya meningkatkan kesadaran kepada nasabah akan produk inovasi yang ditawarkan					
X1.2	Pihak bank telah membangun persepsi positif saat berkomunikasi dengan nasabah					
X1.3	Sales bank telah memberi dorongan yang baik pada nasabah untuk menggunakan layanan inovasi					
X1.4	Pihak bank senantiasa membangun dan memelihara hubungan kepada nasabah					
Y1.1	Saya merasa puas dengan layanan bank ini daripada bank lain					
Y1.2	Bank ini memiliki reputasi baik di benak saya					
Y1.3	Tingkat keluhan nasabah dapat diselesaikan dengan baik					
Y2.1	Saya lebih lebih rutin bertransaksi melalui bank ini ketimbang bank lain					
Y2.2	Saya lebih senang menggunakan berbagai layanan pada bank ini daripada bank lain					
Y2.3	Saya memiliki keinginan untuk loyal pada bank ini ketimbang bank lain					

### TABULASI DATA

X1.1	X1.2	X1.3	X1.4	TOTALX
5	5	5	5	20
4	4	4	4	16
5	5	5	5	20
5	5	4	4	18
4	4	4	4	16
5	4	4	4	17
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5	5	5	5	20
4	4	4	4	16
3	3	3	3	12
4	3	3	4	14
5	5	5	5	20

<b>X1.1</b>	<b>X1.2</b>	<b>X1.3</b>	<b>X1.4</b>	<b>TOTALX</b>
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<b>X1.1</b>	<b>X1.2</b>	<b>X1.3</b>	<b>X1.4</b>	<b>TOTALX</b>
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<b>X1.1</b>	<b>X1.2</b>	<b>X1.3</b>	<b>X1.4</b>	<b>TOTALX</b>
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<b>Y1.1</b>	<b>Y1.2</b>	<b>Y1.3</b>	<b>TOTAL Y1</b>
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<b>Y1.1</b>	<b>Y1.2</b>	<b>Y1.3</b>	<b>TOTAL Y1</b>
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5	5	5	15
5	5	5	15
5	5	5	15
5	5	5	15
5	4	5	14
4	4	4	12

<b>Y2.1</b>	<b>Y2.2</b>	<b>Y2.3</b>	<b>TOTALY2</b>
5	5	5	15
4	4	4	12
5	5	5	15
4	4	4	12
5	4	5	14
5	5	5	15
5	5	5	15
5	5	4	14
4	4	4	12
3	4	3	10
5	2	5	12
3	4	5	12
3	4	4	11
5	4	5	14
5	5	5	15
5	4	3	12
5	5	5	15
4	5	5	14
4	4	4	12
4	4	3	11
5	5	5	15
3	3	3	9
5	5	5	15
5	5	5	15
5	3	5	13
4	4	4	12
4	2	3	9
3	5	5	13
4	4	5	13
3	4	4	11
3	4	4	11
3	3	3	9
5	4	4	13
3	5	3	11
5	5	5	15
3	3	4	10
3	3	3	9
4	4	4	12
3	3	3	9

<b>Y2.1</b>	<b>Y2.2</b>	<b>Y2.3</b>	<b>TOTALY2</b>
4	5	3	12
4	5	4	13
5	5	5	15
5	5	5	15
5	5	5	15
3	4	4	11
2	4	4	10
4	4	4	12
5	5	5	15
3	3	3	9
3	4	4	11
3	3	3	9
4	4	4	12
3	5	5	13
4	4	4	12
4	4	4	12
5	5	5	15
1	1	1	3
5	3	5	13
5	5	5	15
3	5	5	13
4	4	4	12
5	5	5	15
3	4	4	11
5	5	5	15
5	4	4	13
3	3	4	10
3	4	3	10
4	5	5	14
5	3	5	13
3	3	3	9
2	2	2	6
4	4	4	12
5	4	3	12
3	3	5	11
3	4	4	11
5	5	5	15
4	4	4	12
3	3	3	9
4	4	4	12
2	4	4	10

<b>Y2.1</b>	<b>Y2.2</b>	<b>Y2.3</b>	<b>TOTALY2</b>
5	5	5	15
3	3	4	10
4	4	4	12
5	5	5	15
1	1	1	3
4	4	4	12
5	5	5	15
4	4	4	12
5	4	5	14
3	2	2	7
5	5	5	15
5	5	5	15
5	5	5	15
3	3	3	9
4	4	4	12
3	4	4	11
3	3	4	10
3	3	3	9
3	4	4	11
5	5	5	15
4	5	5	14
4	4	4	12
4	4	3	11
5	5	5	15
3	3	3	9
5	5	5	15
5	5	5	15
5	3	5	13
4	4	4	12
4	2	3	9
3	5	5	13
4	4	5	13
3	4	4	11
3	4	4	11
3	3	3	9
5	4	4	13
3	5	3	11
5	5	5	15
3	3	4	10
3	3	3	9
4	4	4	12

<b>Y2.1</b>	<b>Y2.2</b>	<b>Y2.3</b>	<b>TOTALY2</b>
3	3	3	9
4	5	3	12
4	5	4	13
5	5	5	15
5	5	5	15
5	5	5	15
3	4	4	11
2	4	4	10
4	4	4	12
5	5	5	15
3	3	3	9
3	4	4	11
3	3	3	9
4	4	4	12
3	5	5	13
4	4	4	12
4	4	4	12
5	5	5	15
1	1	1	3
5	3	5	13
5	5	5	15
3	5	5	13
4	4	4	12
4	4	4	12
3	4	3	10
5	2	5	12
3	4	5	12
3	4	4	11
5	4	5	14
5	5	5	15
5	4	3	12
5	5	5	15
4	5	5	14
4	4	4	12
4	4	3	11
5	5	5	15
3	3	3	9
5	5	5	15
5	5	5	15
5	3	5	13
4	4	4	12

<b>Y2.1</b>	<b>Y2.2</b>	<b>Y2.3</b>	<b>TOTALY2</b>
4	2	3	9
3	5	5	13
4	4	5	13
3	4	4	11
3	4	4	11
3	3	3	9
5	4	4	13
3	5	3	11
5	5	5	15
3	3	4	10
3	3	3	9
4	4	4	12
3	3	3	9
4	5	3	12
4	5	4	13
5	5	5	15
5	5	5	15
3	4	4	11
2	4	4	10
4	4	4	12
5	5	5	15
3	3	3	9
3	4	4	11
3	3	3	9
4	4	4	12
3	5	5	13
4	4	4	12
4	4	4	12
5	5	5	15
1	1	1	3
5	3	5	13
5	5	5	15
3	5	5	13
4	4	4	12
5	5	5	15
3	4	4	11
5	5	5	15
5	4	4	13
3	3	4	10
3	4	3	10

<b>Y2.1</b>	<b>Y2.2</b>	<b>Y2.3</b>	<b>TOTALY2</b>
4	5	5	14
5	3	5	13
3	3	3	9
2	2	2	6
4	4	4	12
5	4	3	12
3	3	5	11
3	4	4	11
5	5	5	15
4	4	4	12
3	3	3	9
4	4	4	12
2	4	4	10
5	5	5	15
3	3	4	10
4	4	4	12
5	5	5	15
1	1	1	3
4	4	4	12
5	5	5	15
4	4	4	12
5	4	5	14
3	2	2	7
5	5	5	15
5	5	5	15
5	5	5	15
3	3	3	9
4	4	4	12
3	4	4	11
3	3	4	10
3	3	3	9
3	4	4	11

## CORRELATIONS

/VARIABLES=x1.1 x1.2 x1.3 x1.4

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

### Correlations

Notes		
Output Created Comments		04-MAR-2024 11:37:27
Input	Data Active Dataset Filter Weight Split File N of Rows in Working Data File	C:\job\tugas\unhas\merry\Untitled1.sav DataSet0 <none> <none> <none>
Missing Value Handling	Definition of Missing  Cases Used	235  User-defined missing values are treated as missing. Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=x1.1 x1.2 x1.3 x1.4 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time Elapsed Time	00:00:00,00 00:00:00,00

**Correlations**

		x1.1	x1.2	x1.3	x1.4	totalx1
x1.1	Pearson Correlation	1	.659**	.727**	.677**	.862**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	235	235	235	235	235
x1.2	Pearson Correlation	.659**	1	.791**	.763**	.903**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	235	235	235	235	235
x1.3	Pearson Correlation	.727**	.791**	1	.702**	.906**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	235	235	235	235	235
x1.4	Pearson Correlation	.677**	.763**	.702**	1	.885**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	235	235	235	235	235
totalx1	Pearson Correlation	.862**	.903**	.906**	.885**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	235	235	235	235	235

\*\*. Correlation is significant at the 0.01 level (2-tailed).

\*\*. Correlation is significant at the 0.01 level (2-tailed).

## CORRELATIONS

/VARIABLES=y1.1 y1.2 y1.3

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

### Correlations

#### Notes

Output Created		04-MAR-2024 11:37:38
Comments		
Input	Data Active Dataset	C:\job tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=y1.1 y1.2 y1.3 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,01

**Correlations**

		y1.1	y1.2	y1.3	totaly1
y1.1	Pearson Correlation	1	.546**	.571**	.848**
	Sig. (2-tailed)		.000	.000	.000
	N	235	235	235	235
y1.2	Pearson Correlation	.546**	1	.668**	.850**
	Sig. (2-tailed)	.000		.000	.000
	N	235	235	235	235
y1.3	Pearson Correlation	.571**	.668**	1	.863**
	Sig. (2-tailed)	.000	.000		.000
	N	235	235	235	235
totaly1	Pearson Correlation	.848**	.850**	.863**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	235	235	235	235

\*\*. Correlation is significant at the 0.01 level (2-tailed).

## CORRELATIONS

/VARIABLES=y2.1 y2.2 y2.3

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

### Correlations

Notes		
Output Created Comments		04-MAR-2024 11:37:52
Input	Data Active Dataset	C:\job tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax	CORRELATIONS /VARIABLES=y2.1 y2.2 y2.3 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.	
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

**Correlations**

		y2.1	y2.2	y2.3	totaly2
y2.1	Pearson Correlation	1	.587**	.691**	.869**
	Sig. (2-tailed)		.000	.000	.000
	N	235	235	235	235
y2.2	Pearson Correlation	.587**	1	.711**	.867**
	Sig. (2-tailed)	.000		.000	.000
	N	235	235	235	235
y2.3	Pearson Correlation	.691**	.711**	1	.906**
	Sig. (2-tailed)	.000	.000		.000
	N	235	235	235	235
totaly2	Pearson Correlation	.869**	.867**	.906**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	235	235	235	235

\*\*. Correlation is significant at the 0.01 level (2-tailed).

## RELIABILITY

```
/VARIABLES=x1.1 x1.2 x1.3 x1.4
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA
/STATISTICS=DESCRIPTIVE
/SUMMARY=TOTAL.
```

### Reliability

#### Notes

Output Created	04-MAR-2024 11:38:17	
Comments		
Input	Data Active Dataset	C:\job tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax	<b>RELIABILITY</b> /VARIABLES=x1.1 x1.2 x1.3 x1.4 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=DESCRIPTIVE /SUMMARY=TOTAL.	
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,01

## Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	235	100.0
	Excluded <sup>a</sup>	0	.0
	Total	235	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.911	4

Item Statistics

	Mean	Std. Deviation	N
x1.1	4.18	.975	235
x1.2	4.17	.963	235
x1.3	4.16	.985	235
x1.4	4.06	.988	235

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
x1.1	12.38	7.195	.753	.901
x1.2	12.39	6.966	.824	.876
x1.3	12.40	6.849	.827	.875
x1.4	12.51	6.986	.790	.888

## RELIABILITY

```
/VARIABLES=y1.1 y1.2 y1.3  
/SCALE('ALL VARIABLES') ALL  
/MODEL=ALPHA  
/STATISTICS=DESCRIPTIVE  
/SUMMARY=TOTAL.
```

### Reliability

#### Notes

Output Created	04-MAR-2024 11:38:31	
Comments		
Input	Data Active Dataset	C:\job tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax	RELIABILITY /VARIABLES=y1.1 y1.2 y1.3 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=DESCRIPTIVE /SUMMARY=TOTAL.	
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,01

## Scale: ALL VARIABLES

**Case Processing Summary**

		N	%
Cases	Valid	235	100.0
	Excluded <sup>a</sup>	0	.0
	Total	235	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.808	3

**Item Statistics**

	Mean	Std. Deviation	N
y1.1	3.80	1.267	235
y1.2	3.89	1.048	235
y1.3	4.04	1.067	235

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
y1.1	7.93	3.734	.612	.801
y1.2	7.84	4.290	.679	.720
y1.3	7.69	4.155	.699	.699

## RELIABILITY

```
/VARIABLES=y2.1 y2.2 y2.3  
/SCALE('ALL VARIABLES') ALL  
/MODEL=ALPHA  
/STATISTICS=DESCRIPTIVE  
/SUMMARY=TOTAL.
```

### Reliability

#### Notes

Output Created	04-MAR-2024 11:38:41	
Comments		
Input	Data Active Dataset	C:\job tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.  RELIABILITY /VARIABLES=y2.1 y2.2 y2.3 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=DESCRIPTIVE /SUMMARY=TOTAL.
Syntax		
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

## Scale: ALL VARIABLES

**Case Processing Summary**

		N	%
Cases	Valid	235	100.0
	Excluded <sup>a</sup>	0	.0
	Total	235	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.854	3

**Item Statistics**

	Mean	Std. Deviation	N
y2.1	3.89	.994	235
y2.2	4.01	.940	235
y2.3	4.10	.919	235

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
y2.1	8.11	2.957	.690	.831
y2.2	7.99	3.094	.703	.816
y2.3	7.90	2.969	.786	.739

FREQUENCIES VARIABLES=x1.1 x1.2 x1.3 x1.4 y1.1 y1.2 y1.3 y2.1 y2.2 y2.3

/ORDER=ANALYSIS.

## Frequencies

Notes		
Output Created		04-MAR-2024 11:38:56
Comments		
Input	Data	C:\job tugas\unhas\merry\Untitled1.sav
	Active Dataset	DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data.
Syntax		FREQUENCIES VARIABLES=x1.1 x1.2 x1.3 x1.4 y1.1 y1.2 y1.3 y2.1 y2.2 y2.3 /ORDER=ANALYSIS.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,02

### Statistics

	x1.1	x1.2	x1.3	x1.4	y1.1	y1.2	y1.3
N	Valid	235	235	235	235	235	235
	Missing	0	0	0	0	0	0

### Statistics

	y2.1	y2.2	y2.3
N	Valid	235	235
	Missing	0	0

## Frequency Table

**x1.1**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	10	4.3	4.3	4.3
	tidak setuju	3	1.3	1.3	5.5
	ragu ragu	25	10.6	10.6	16.2
	setuju	94	40.0	40.0	56.2
	sangat setuju	103	43.8	43.8	100.0
	Total	235	100.0	100.0	

x1.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	7	3.0	3.0	3.0
	tidak setuju	5	2.1	2.1	5.1
	ragu ragu	35	14.9	14.9	20.0
	setuju	82	34.9	34.9	54.9
	sangat setuju	106	45.1	45.1	100.0
	Total	235	100.0	100.0	

x1.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	10	4.3	4.3	4.3
	tidak setuju	4	1.7	1.7	6.0
	ragu ragu	26	11.1	11.1	17.0
	setuju	94	40.0	40.0	57.0
	sangat setuju	101	43.0	43.0	100.0
	Total	235	100.0	100.0	

**x1.4**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	7	3.0	3.0	3.0
	tidak setuju	9	3.8	3.8	6.8
	ragu ragu	39	16.6	16.6	23.4
	setuju	89	37.9	37.9	61.3
	sangat setuju	91	38.7	38.7	100.0
	Total	235	100.0	100.0	

**y1.1**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	16	6.8	6.8	6.8
	tidak setuju	26	11.1	11.1	17.9
	ragu ragu	42	17.9	17.9	35.7
	setuju	56	23.8	23.8	59.6
	sangat setuju	95	40.4	40.4	100.0
	Total	235	100.0	100.0	

## y1.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	7	3.0	3.0	3.0
	tidak setuju	13	5.5	5.5	8.5
	ragu ragu	62	26.4	26.4	34.9
	setuju	70	29.8	29.8	64.7
	sangat setuju	83	35.3	35.3	100.0
	Total	235	100.0	100.0	

## y1.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	11	4.7	4.7	4.7
	tidak setuju	6	2.6	2.6	7.2
	ragu ragu	45	19.1	19.1	26.4
	setuju	74	31.5	31.5	57.9
	sangat setuju	99	42.1	42.1	100.0
	Total	235	100.0	100.0	

## y2.1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	5	2.1	2.1	2.1
	tidak setuju	7	3.0	3.0	5.1
	ragu ragu	79	33.6	33.6	38.7
	setuju	62	26.4	26.4	65.1
	5	82	34.9	34.9	100.0
	Total	235	100.0	100.0	

## y2.2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	5	2.1	2.1	2.1
	tidak setuju	9	3.8	3.8	6.0
	ragu ragu	45	19.1	19.1	25.1
	setuju	95	40.4	40.4	65.5
	sangat setuju	81	34.5	34.5	100.0
	Total	235	100.0	100.0	

## y2.3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	sangat tidak setuju	5	2.1	2.1	2.1
	tidak setuju	4	1.7	1.7	3.8
	ragu ragu	46	19.6	19.6	23.4
	setuju	87	37.0	37.0	60.4
	sangat setuju	93	39.6	39.6	100.0
	Total	235	100.0	100.0	

DESCRIPTIVES VARIABLES=x1.1 x1.2 x1.3 x1.4 y1.1 y1.2 y1.3 y2.1 y2.2 y2.3

/STATISTICS=MEAN STDDEV MIN MAX.

## Descriptives

Notes		
Output Created		04-MAR-2024 11:39:12
Comments		
Input	Data	C:\job tugas\unhas\merry\Untitled1.sav
	Active Dataset	DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	235
Missing Value Handling	Definition of Missing	User defined missing values are treated as missing.
	Cases Used	All non-missing data are used.
Syntax		DESCRIPTIVES VARIABLES=x1.1 x1.2 x1.3 x1.4 y1.1 y1.2 y1.3 y2.1 y2.2 y2.3 /STATISTICS=MEAN STDDEV MIN MAX.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

**Descriptive Statistics**

	N	Minimum	Maximum	Mean	Std. Deviation
x1.1	235	1	5	4.18	.975
x1.2	235	1	5	4.17	.963
x1.3	235	1	5	4.16	.985
x1.4	235	1	5	4.06	.988
y1.1	235	1	5	3.80	1.267
y1.2	235	1	5	3.89	1.048
y1.3	235	1	5	4.04	1.067
y2.1	235	1	5	3.89	.994
y2.2	235	1	5	4.01	.940
y2.3	235	1	5	4.10	.919
Valid N (listwise)	235				

## REGRESSION

```
/MISSING LISTWISE  
/STATISTICS COEFF OUTS R ANOVA  
/CRITERIA=PIN(.05) POUT(.10)  
/NOORIGIN  
/DEPENDENT totaly1  
/METHOD=ENTER totalx1.
```

## Regression

Notes		
Output Created Comments		04-MAR-2024 11:39:30
Input	Data Active Dataset	C:\job\tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
Missing Value Handling	N of Rows in Working Data File	235
	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax	REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT totaly1 /METHOD=ENTER totalx1.	
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,02
	Memory Required	1580 bytes
	Additional Memory Required for Residual Plots	0 bytes

**Variables Entered/Removed<sup>a</sup>**

Model	Variables Entered	Variables Removed	Method
1	totalx1 <sup>b</sup>	.	Enter

a. Dependent Variable: totaly1

b. All requested variables entered.

**Model Summary**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.529 <sup>a</sup>	.280	.277	2.455

a. Predictors: (Constant), totalx1

**ANOVA<sup>a</sup>**

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	546.323	1	546.323	90.649	.000 <sup>b</sup>
	Residual	1404.247	233	6.027		
	Total	1950.570	234			

a. Dependent Variable: totaly1

b. Predictors: (Constant), totalx1

**Coefficients<sup>a</sup>**

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
1	(Constant)	4.448	.781	5.694	.000
	totalx1	.440	.046		

a. Dependent Variable: totaly1

## REGRESSION

```
/MISSING LISTWISE  
/STATISTICS COEFF OUTS R ANOVA  
/CRITERIA=PIN(.05) POUT(.10)  
/NOORIGIN  
/DEPENDENT totaly2  
/METHOD=ENTER totalx1 totaly1.
```

## Regression

Notes		
Output Created Comments		04-MAR-2024 11:39:46
Input	Data Active Dataset	C:\job\tugas\unhas\merry\Untitled1.sav DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
Missing Value Handling	N of Rows in Working Data File	235
	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax	REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT totaly2 /METHOD=ENTER totalx1 totaly1.	
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00
	Memory Required	1836 bytes
	Additional Memory Required for Residual Plots	0 bytes

**Variables Entered/Removed<sup>a</sup>**

Model	Variables Entered	Variables Removed	Method
1	totaly1, totalx1 <sup>b</sup>	.	Enter

a. Dependent Variable: totaly2

b. All requested variables entered.

**Model Summary**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.339 <sup>a</sup>	.115	.107	2.372

a. Predictors: (Constant), totaly1, totalx1

**ANOVA<sup>a</sup>**

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	169.292	2	84.646	15.040	.000 <sup>b</sup>
	Residual	1305.704	232	5.628		
	Total	1474.996	234			

a. Dependent Variable: totaly2

b. Predictors: (Constant), totaly1, totalx1

**Coefficients<sup>a</sup>**

Model	Unstandardized Coefficients			Standardized Coefficients	t	Sig.
	B	Std. Error	Beta			
1 (Constant)	7.769	.806			9.643	.000
totalx1	.220	.053	.304		4.178	.000
totaly1	.051	.063	.059		.804	.422

a. Dependent Variable: totaly2