

skala likert empat poin peneliti secara tidak langsung dapat memaksa responden menentukan sikapnya terhadap pertanyaan atau pernyataan pada instrumen. Instrumen-instrumen yang teridentifikasi menggunakan skala likert 4 poin dalam *scoping review* ini adalah instrumen *Caring Behavior inventory*, instrumen *Preference of Nursing Scale* dan penelitian yang dilakukan oleh Aupia et al. (2017) dimana skala likert 6 poin pada instrumen *Caring Behavior Inventory-42* asli dirubah menjadi skala likert 4 poin.

c. Skala likert 5 poin

Model pilihan lima atau skala lima memang memiliki lebih banyak variasi respon sikap sehingga dapat mengungkap lebih maksimal perbedaan sikap responden namun skala lima memiliki kelemahan yang sama dengan skala tiga yaitu responden dapat memilih posisi aman yang ada di tengah-tengah (Adib, 2015). Instrumen Caring yang item-itemnya dinilai dengan menggunakan skala likert 5 poin adalah instrumen *Caring Nursing Patient Interactionscale*, *CARE-Q*, *Caring Assessment Tools* dan *Caring Dimension Inventory*, namun demikian ada beberapa peneliti yang merubah skala likert 6 poin pada instrumen asli Caring Behavior Assessment menjadi skala likert 5 poin (Yousef et al., 2013; Adereti et al., 2014; Adeyemo, 2015; Salhi et al., 2017). Selanjutnya instrumen asli dari *Caring Behavior Inventory-24*, *Caring Behavior Inventory-42*, *Caring Behavior Assessment* merupakan instrumen yang menggunakan skala likert 6 poin untuk menilai setiap item yang ada dalam instrumen-instrumen tersebut. Instrumen *Caring Factor Survey* setiap item pernyataannya dinilai dengan menggunakan skala likert 7 poin dan instrumen *Caring Asessement Care Giver* cara pengukurannya adalah dengan dikotomis.

## **E. Implikasi Dalam Keperawatan**

- 1 Melalui scoping review ini telah teridentifikasi instrumen-instrumen yang dapat digunakan untuk mengukur persepsi pasien dan perawat tentang perilaku caring perawat di rumah sakit baik pada bangsal rawat inap maupun di unit rawat jalan, sehingga memudahkan pihak manajemen rumah sakit untuk memilih instrumen yang tepat untuk mengevaluasi persepsi pasien maupun perawat tentang perilaku caring yang akan berdampak pada meningkatnya kualitas pelayanan di rumah sakit
- 2 *Scoping review* ini membantu memberikan gambaran kepada para peneliti untuk mengembangkan instrumen caring dengan mempertimbangkan berbagai konsep yang lebih mapan untuk mengukur persepsi pasien dan perawat tentang perilaku caring yang tidak hanya berdampak pada kepuasan pasien saja tetapi juga berdampak pada kualitas hidup pasien.

## BAB V

### KESIMPULAN DAN SARAN

#### A. KESIMPULAN

1. Penggunaan konsep instrumen caring yang digunakan untuk mengukur persepsi pasien dan perawat tentang perilaku caring mayoritas didominasi oleh teori 10 Faktor Karatif Watson yaitu instrumen *Caring Behavior Assessment*, *Caring Assessment Tools*, *Caring Factor Survey*, *Caring Nursing Patient Interaction Scale*, *Caring Behavior Inventory-24*, *Caring Behavior Inventory-42*.
2. Pengembangan instrumen-instrumen caring yang tersedia dan telah digunakan awalnya lebih spesifik untuk konteks pasien dan keperawatan tertentu akan tetapi pada penggunaannya dapat di gunakan pada konteks pasien dan keperawatan yang berbeda-beda.
3. Berdasarkan hasil review instrumen *Caring Behavior Inventory-24* merupakan instrumen yang sering menjadi pilihan para peneliti untuk mengukur persepsi pasien dan perawat tentang perilaku caring terutama di bangsal bedah, bangsal bedah medis dan bangsal penderita kanker. Selanjutnya sampel dan populasi yang sering dijadikan subjek penelitian sesuai dengan data-data dari artikel yang diperoleh adalah pasien dari bangsal bedah dan perawat yang bertugas di bangsal tersebut.

#### B. SARAN

1. Rumah sakit sebagai pusat pelayanan utama masyarakat dituntut harus dapat memberikan pelayanan yang berkualitas hal ini dapat dilakukan melalui penelitian tentang persepsi pasien, perawat, keluarga tentang perilaku caring perawat, dimana perilaku caring perawat telah terbukti dapat meningkatkan kualitas pelayanan.
2. Rumah sakit harus mempunyai perencanaan dengan implementasi yang konsisten untuk mengeksplorasi persepsi pasien dan perawat terhadap perilaku caring dan dampak dari persepsi tersebut terhadap kesehatan dan

kesejahteraan pasien serta perawat sehingga dapat meningkatkan kualitas hidup pasien dan kualitas pelayanan.

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KEMENTERIAN PENDIDIKAN, KEBUDAYAAN,  
RISET, DAN TEKNOLOGI  
UNIVERSITAS HASANUDDIN  
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Nomor : 4639/UN4.18.8/TP.02.02/2021

Makassar, 22 Juli 2021

Lamp : 1 (satu) berkas.

H a l : *Rekomendasi Etik.*

Yth. Ketua Komisi Etik Penelitian Kesehatan  
Fakultas Ilmu Kesehatan Universitas Sulawesi Barat  
di-  
Majene

Dengan hormat kami sampaikan bahwa mahasiswa Program Pascasarjana  
Universitas Hasanuddin yang tersebut dibawah ini :

Nama : Halijah Bauw, S.Kep.,Ns.  
Nomor Pokok : C012171066  
Program Pendidikan : Magister (S2)  
Program Studi : Keperawatan

bermaksud melakukan penelitian dalam rangka persiapan penulisan tesis dengan  
judul "Penggunaan Instrumen Untuk Mengukur Persepsi Pasien Terhadap  
Perilaku Caring Perawat di Rumah Sakit: A Scoping Review".

Sehubungan dengan hal tersebut kami mohon kebijaksanaan Bapak/Ibu kiranya  
berkenan memberi izin persetujuan etik penelitian dengan menggunakan data  
sekunder.

Atas perkenan dan kerjasamanya diucapkan terima kasih.

