

## DAFTAR PUSTAKA

- Alcalá Minagorre, P. J., Domingo Garau, A., Salmerón Fernández, M. J., Casado Reina, C., Díaz Pernas, P., Hernández Borges, Á. A., & Rodríguez Marrodán, B. (2023). Safe handoff practices and improvement of communication in different paediatric settings. *Anales de Pediatría (English Edition)*, 99(3), 185–194. <https://doi.org/10.1016/j.anpede.2023.08.008>
- Alsabri, M., Boudi, Z., Lauque, D., Dias, R. D., Whelan, J. S., Östlundh, L., Alinier, G.,
- Onyeji, C., Michel, P., Liu, S. W., Camargo, C. A., Lindner, T., Slagman, A., Bates, D. W., Tazarourte, K., Singer, S. J., Toussi, A., Grossman, S., & Bellou, A. (2022). Impact of Teamwork and Communication Training Interventions on Safety Culture and Patient Safety in Emergency Departments: A Systematic Review. *Journal of Patient Safety*, 18(1), E351–E361. <https://doi.org/10.1097/PTS.0000000000000782>
- Aranda, A., Alwie, A., & Fitri, K. (2017). Pengaruh Kepemimpinan Transformasional, Budaya Organisasi, Dan Kepuasan Kerja Terhadap Komitmen Organisasi Pada Perawat Rumah Sakit Islam Ibnu Sina Pekanbaru. *Jurnal Online Mahasiswa Fakultas Ekonomi Universitas Riau*, 4(1), 1045–1059.
- Astriana, Noor, B., & Indahwaty, S. A. (2017). Hubungan Pendidikan, Masa Kerja Dan Beban Kerja Dengan Keselamatan Pasien RSUD Haji Makassar *Relation of Education, Years of Work and Workload on Patient Safety Of Haji Makassar Hospital*. 1–8.
- Bima, L. (2017). *Pengaruh Budaya Organisasi Terhadap Kinerja Tim Dalam Penerapan Patient Safety di Rumah Sakit Ibnu Sina Makassar*. Universitas Hasanuddin Makassar.
- Bratton, J. (2021). *Work and Organizational Behaviour Fourth Edition*.
- Buhari, B., Octavia, D., & Maylina, R. (2022). *Budaya Keselamatan Dalam Perspektif Keperawatan*.
- Care, H. (2024). *Patient Safety Systems ( PS ) Quality and Safety in Health Care*. July, 1–22. Dayton, E., & Henriksen, K. (2007). Communication failure: Basic components, contributing factors, and the call for structure. *Joint Commission Journal on Quality and Patient Safety*, 33(1), 34–47. [https://doi.org/10.1016/s1553-7250\(07\)33005-5](https://doi.org/10.1016/s1553-7250(07)33005-5)
- Diller, T. W., Helmrich, G., Dunning, S., Cox, S., Buchanan, A., & Shappell, S. (2014). The Human Factors Analysis Classification System (HFACS) Applied to Health Care. *American Journal of Medical Quality*, 29(3), 181–190. <https://doi.org/10.1177/1062860613491623>
- Dinas Kesehatan Kabupaten Kulon Progo. (2023). *Profil Kesehatan Tahun 2023*. 1–23. Direktorat Bina Pelayanan Keperawatan dan Keteknisian Medik, D. B. U. K. kementerian K.
- R. (2013). *Petunjuk Pelaksanaan jenjang Karir Perawat di Rumah Sakit*.
- Dr. H. MIFTAHUL MUNIR, S. K. M. M. K. D. I. E. (2020). *Monograf Organizational Citizenship Behaviour (OCB) Terhadap Kinerja Perawat*.

- CV Pena Persada. <https://books.google.co.id/books?id=wiQIEAAAQBAJ>
- Endriani, C., Kodyat, A. G., & Trigono, A. (2024). Pengaruh Komunikasi Interpersonal, Motivasi dan Sikap Terhadap Pelaksanaan Patient Safety di Rawat Inap Rumah Sakit Tingkat IV 02.07.04 Bandar Lampung. *Jurnal Manajemen Dan Administrasi Rumah Sakit Indonesia (MARS)*, 8(2), 233–241. <https://doi.org/10.52643/marsi.v8i2.4273>
- Et al., M. A. Z. (2021). The Leadership and Motivation on Inpatient Compliance in Preventing the Risk of Patients Falling. *Psychology and Education Journal*, 58(2), 241–253. <https://doi.org/10.17762/pae.v58i2.1553>
- Febriansyah, F., Kusumapradja, R., & Ahmad, H. (2020). The Role Of Teamwork In Improving Patient Safety Culture. *Jurnal Medicoeticolegal Dan Manajemen Rumah Sakit*, 9(1), 41–52. <https://doi.org/10.18196/jmmr.91115>
- Flin, R., O'Connor, P., & Crichton, M. (2017). Safety at the Sharp End. In *Safety at the Sharp End*. <https://doi.org/10.1201/9781315607467>
- Flin, R., Winter, J., & Cakil Sarac, M. R. (2009). Human factors in patient safety: review of topics and tools. *World Health*, April, 2. [http://testing.chfg.org/resources/10\\_qrt01/WHO\\_PS\\_HF\\_Review.pdf%5Cnpapers2://publication/uuid/F0577618-98AD-404E-B25D-5AE105064009](http://testing.chfg.org/resources/10_qrt01/WHO_PS_HF_Review.pdf%5Cnpapers2://publication/uuid/F0577618-98AD-404E-B25D-5AE105064009)
- Garcia, D. L., Abreu, L. C. De, Souza, L., Aldenora, J., Maria, I., & Bezerra, P. (2019). *Influence of Burnout on Patient Safety : Systematic Review and Meta-Analysis*. 1–13. Gillies, D. A. (1994). *Nursing Management : a system approach* (3rd ed.). Philadelphia : Saunders.
- Grose, A., & Burney, D. (2022). TeamSTEPPS: Strategies and Tools to Enhance Performance and Patient Safety. *Quality Improvement and Patient Safety in Orthopaedic Surgery*, 19–26. [https://doi.org/10.1007/978-3-031-07105-8\\_3](https://doi.org/10.1007/978-3-031-07105-8_3)
- Gunawan, D., Hariyati, R. T. S., & Fitri, D. (2020). DOI: <http://dx.doi.org/10.33846/sf11nk102> *Supervisi Meningkatkan Pelaksanaan Serah Terima di Rumah Sakit X di Jakarta: 11*(April), 6–15.
- Han, J. H., & Roh, Y. S. (2020). Teamwork, psychological safety, and patient safety competency among emergency nurses. *International Emergency Nursing*, 51(May), 100892. <https://doi.org/10.1016/j.ienj.2020.100892>
- Henriksen K, Battles JB, Keyes MA, G. M. (2008). *Advances in Patient Safety: New Directions and Alternative Approaches (Vol. 3: Performance and Tools)*. Agency Healthc Res Qual [Internet]. <https://www.ncbi.nlm.nih.gov/books/NBK43655/>
- Herawati. (2014). Pengaruh Tipe Kepemimpinan Transformasional dan Transaksional Kepala Ruangan terhadap Komitmen Organisasional Perawat di RSI UNISMA Malang. *Jurnal Aplikasi Manajemen*, 12, 621–630.
- Heriyati, H. H., & H.M. Sinaga, A. (2018). The Pengaruh Dukungan Organisasi Terhadap Iklim Keselamatan Pasien di Rumah Sakit Restu Ibu Balikpapan. *Window of Health : Jurnal Kesehatan*, 1(4), 364–372. <https://doi.org/10.33368/woh.v1i4.78>
- Hwang, J. I., & Ahn, J. (2015). Teamwork and clinical error reporting among nurses in Korean hospitals. *Asian Nursing Research*, 9(1), 14–20. <https://doi.org/10.1016/j.anr.2014.09.002>

- Hwang, J. I., Kim, S. W., & Chin, H. J. (2019). Patient Participation in Patient Safety and Its Relationships with Nurses' Patient-Centered Care Competency, Teamwork, and Safety Climate. *Asian Nursing Research*, 13(2), 130–136. <https://doi.org/10.1016/j.anr.2019.03.001>
- Indrayadi, I., Oktavia, N. A., & Agustini, M. (2022). Perawat dan Keselamatan Pasien: Studi Tinjauan Literatur. *Jurnal Kepemimpinan Dan Manajemen Keperawatan*, 5(1), 62–75. <https://doi.org/10.32584/jkkm.v5i1.1465>
- Ira Hastuti Ani Siregar. (2020). *Pengaruh Kerja Tim, Komunikaasi dan Budaya Keselamatan Pasien terhadap Capaian sasaran keselamatan Pasien (suatu Survei pada Instalasi Rawat Inap Rumah Sakit X)*. 4(1), 9–15.
- Iskandar, E., & Iskandar, E. (2017). Tata Kelola dan Kepatuhan Penerapan Standar Patient Safety Penyakit Stroke di Rumah Sakit Dr. Kanujoso Djatiwibowo Tahun 2015. *Jurnal Administrasi Rumah Sakit Indonesia*, 3(3). <https://doi.org/10.7454/arsi.v3i3.2222>
- Jason A.Colquitt, jefrey A.LePine, Michael J.wesson, I. R. G. (2017). Organizational Behaviour, Improving Performance and Commitment in the workplace. In Jeanette McCudry (Ed.), *Angewandte Chemie International Edition*, 6(11), 951–952. (fourth can). McGraw-hill Ryerson Limited. <http://repo.iain-tulungagung.ac.id/5510/5/BAB2.pdf>
- Joseph, M. L., & Huber, D. (2021). *Leadership and Nursing Care Management - E-Book*:  
*Leadership and Nursing Care Management - E-Book*. Elsevier Health Sciences. <https://books.google.co.id/books?id=jiIvEAAAQBAJ>
- Kanaris, C. (2023). Mind the power gap: How hierarchical leadership in healthcare is a risk to patient safety. *Journal of Child Health Care*, 27(3), 319–322. <https://doi.org/10.1177/13674935231196197>
- Kartika, Y. (2015). Analisis Pengaruh Gaya Kepemimpinan Direktur terhadap Budaya Keselamatan Pasien di RS Hermina Pandanaran Analysis on the Influence of Director Leadership Style to Patient Safety Culture in Hermina Pandanaran Hospital. *Jurnal Manajemen Kesehatan Indonesia*, 03(02), 145–152.
- Kemenkes. (2019). Peraturan Menteri Kesehatan Republik Indonesia Nomor 26 Tahun 2019 Keperawatan. Kemenkes RI [Internet]. 2019;(912):1–159. *Kemenkes RI*, 912, 1–159. [http://hukor.kemkes.go.id/uploads/produk\\_hukum/PMK\\_No\\_26\\_Th\\_219\\_ttg\\_Peraturan\\_Pelaksanaan\\_UU\\_Nomor\\_38\\_Tahun\\_2014\\_tentang\\_Keperawatan.pdf](http://hukor.kemkes.go.id/uploads/produk_hukum/PMK_No_26_Th_219_ttg_Peraturan_Pelaksanaan_UU_Nomor_38_Tahun_2014_tentang_Keperawatan.pdf)
- Kemenkes, R. (2020). Sistem pelaporan insiden keselamatan pasien. *Perhimpunan Rumah Sakit Seluruh Indonesia*, 8, 169–180. [https://persi.or.id/wp-content/uploads/2020/08/materi\\_drarjaty\\_ereport\\_web060820.pdf](https://persi.or.id/wp-content/uploads/2020/08/materi_drarjaty_ereport_web060820.pdf)
- Kementrian Kesehatan Republik Indonesia. (2017). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 11 Tahun 2017 Tentang Keselamatan Pasien* (pp. 1–14).
- Kepmenkes RI. (2022). Standar Akreditasi Rumah Sakit Berdasarkan KMK 1128. *Keputusan Menteri Kesehatan*, 1–342.
- Kesehatan, D. P. K. K. (2006). *Panduan Nasional Keselamatan Pasien Rumah Sakit*. Kesehatan, K. (2017). *PERATURAN MENTERI KESEHATAN*

REPUBLIK INDONESIA

NOMOR 40 TAHUN 2017 TENTANG PENGEMBANGAN JENJANG KARIR  
PROFESIONAL PERAWAT KLINIS.

- Kesehatan, K. (2023). *UU kesehatan No 17. tahun 2023. 021*.
- Kim, K. J. (2016). Nurses' Safety Control according to Patient Safety Culture and Perceived Teamwork. *Journal of Korean Academy of Nursing Administration*, 22(2), 199. <https://doi.org/10.11111/jkana.2016.22.2.199>
- Kim, M. S., Cho, Y. O., & Park, J. (2022). Combination Relationship between Features of Person-Centered Care and Patient Safety Activities of Nurses Working in Small– Medium-Sized Hospitals: A Cross-Sectional Study. *Nursing Reports*, 12(4), 861–872. <https://doi.org/10.3390/nursrep12040083>
- Kuraesin, D., Mutiara, R., & Kusumapradja, R. (2023). Analisis Faktor yang Berhubungan dengan Penerapan Budaya Keselamatan Pasien pada Perawat. *Jurnal Health Sains*, 4(5), 68–78. <https://doi.org/10.46799/jhs.v4i5.899>
- Kyriacou Georgiou, M., Merkouris, A., Hadjibalassi, M., Sarafis, P., & Kyprianou, T. (2021). Correlation Between Teamwork and Patient Safety in a Tertiary Hospital in Cyprus. *Cureus*, 13(11). <https://doi.org/10.7759/cureus.19244>
- Larouzee, J., & Le Coze, J. C. (2020). Good and bad reasons: The Swiss cheese model and its critics. *Safety Science*, 126(February), 104660. <https://doi.org/10.1016/j.ssci.2020.104660>
- Leggat, G. E. D. and S. G. (2018). *Leading and managing Health Services An Australasian Perspective*. Cambridge University Press.
- Leonard, M., Graham, S., & Bonacum, D. (2004). The human factor: The critical importance of effective teamwork and communication in providing safe care. *Quality and Safety in Health Care*, 13(SUPPL. 1), 85–90. <https://doi.org/10.1136/qshc.2004.010033>
- Linkin, D. R., & Brennan, P. J. (2018). Patient Safety. In *Practical Healthcare Epidemiology: Fourth Edition* (pp. 380–386). <https://doi.org/10.1017/9781107153165.029>
- Luxford, K., Piper, D., & Dunbar, N. (2010). *Improving quality and safety through partnerships with patients and consumers*. [www.safetyandquality.gov.au](http://www.safetyandquality.gov.au)
- Mansour, H., & Abu Sharour, L. (2021). Results of survey on perception of patient safety culture among emergency nurses in Jordan: Influence of burnout, job satisfaction, turnover intention, and workload. *Journal of Healthcare Quality Research*, 36(6), 370–377. <https://doi.org/10.1016/j.jhqr.2021.05.001>
- McFadden, K. L., Henagan, S. C., & Gowen, C. R. (2009). The patient safety chain: Transformational leadership's effect on patient safety culture, initiatives, and outcomes. *Journal of Operations Management*, 27(5), 390–404. <https://doi.org/10.1016/j.jom.2009.01.001>
- Murray, M., & Cope, V. (2021a). Leadership: Patient safety depends on it! *Collegian*, 28(6), 604–609. <https://doi.org/10.1016/j.colegn.2021.07.004>
- Murray, M., & Cope, V. (2021b). Leadership: Patient safety depends on it! *Collegian*, 28(6), 604–609. <https://doi.org/10.1016/j.colegn.2021.07.004>
- NUR, N. H. (2019). *Analisis Pengaruh Iklim Keselamatan Pasien Terhadap Budaya Keselamatan Pasien di Rumah Sakit Andi Makasau Kota Parepare*

- (Vol. 53, Issue 1) [Universitas Hasanuddin Makassar].  
<https://www.infodesign.org.br/infodesign/article/view/355>  
<http://www.abergo.org.br/revista/index.php/ae/article/view/731>  
<http://www.abergo.org.br/revista/index.php/article/view/269>  
<http://www.abergo.org.br/revista/index.php/ae/article/view/106>
- Nursalam. (2006). *Manajemen keperawatan* (R. A. Seniwati, Ita, R. H. Junita Maratur Silitonga, S. S. G. S. Deny Gunawan, & S. Dherlirona, Lilis Kamilah, Siti Anisah (Eds.); Pertama). CV. Feniks Muda Sejahtera.
- Orchard, C. A., Curran, V., & Kabene, S. (2005). Creating a Culture for Interdisciplinary Collaborative Professional Practice. *Medical Education Online*, 10(1), 4387. <https://doi.org/10.3402/meo.v10i.4387>
- PERMENKES RI Nomor 30. (2022). Indikator Nasional Mutu Pelayanan Kesehatan Tempat Praktik Mandiri Dokter dan Dokter Gigi, Klinik, Pusat Kesehatan Masyarakat, Rumah Sakit, Laboratorium Kesehatan, dan Unit Transfusi Darah. *Advanced Drug Delivery Reviews*, 89–91.
- Pham, J. C., Hoffman, C., Popescu, I., Ijagbemi, O. M., & Carson, K. A. (2016). A tool for the concise analysis of patient safety incidents. *Joint Commission Journal on Quality and Patient Safety*, 42(1), 26–33. [https://doi.org/10.1016/s1553-7250\(16\)42003-9](https://doi.org/10.1016/s1553-7250(16)42003-9)
- PPNI. (2005). Standar Kompetensi Perawat Indonesia. *Standar Kompetensi Perawat Indonesia- DiPublikasi Oleh Bidang Organisasi PP-PPNI Melalui; Http://Www.Inna- Ppni.or.Id, 15, DF-1.4 %Çi □ ç 5 0 obj <</Length 6 0 R/Filter /Flate. http://www.inna- ppni.or.id/innappni/mntop-standar-kompetensi.html*
- Prabowo, N., Widiyaningsih, C., & Trigono, A. (2024). Pengaruh Beban Kerja dan Motivasi Melalui Kompetensi Terhadap Penerapan Indikator Keselamatan Pasien Pada Perawat di Instalasi Rawat Inap Rumah Sakit Umum Daerah Kanjuruhan Kabupaten Malang. *Jurnal Manajemen Dan Administrasi Rumah Sakit Indonesia (MARSII)*, 8(1), 101–110. <https://doi.org/10.52643/marsii.v8i1.4079>
- Putra Jaya Kusuma. (2021). *Pengaruh Gaya Kepemimpinan Kepala Ruangan Dan Implementasi Budaya Keselamatan Pasien Terhadap Insiden Keselamatan Pasien : Analisis Pada Perawat di RSUD Panglima Sebaya Tanah Grogot Kabupaten Paser Kalimantan Timur*. 3(1), 1689–1699. <http://journal.unilak.ac.id/index.php/JIEB/article/view/3845>  
<http://dSPACE.uc.ac.id/handle/123456789/1288>
- Raftopoulos, V., & Pavlakis, A. (2013). Safety climate in 5 intensive care units: A nationwide hospital survey using the Greek-Cypriot version of the Safety Attitudes Questionnaire. *Journal of Critical Care*, 28(1), 51–61. <https://doi.org/10.1016/j.jcrrc.2012.04.013>
- Republik Indonesia. (2017). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 11 Tahun 2017 Tentang Keselamatan Pasien*.
- Rivai, F., Sidin, A. I., & Kartika, I. (2016). Faktor yang Berhubungan Dengan Implementasi Keselamatan Pasien Di RSUD Ajjappanngge Soppeng Tahun 2015. *Jurnal Kebijakan Kesehatan Indonesia*, 05(04), 152–157.

- Salas, E., Sims, D. E., & Shawn Burke, C. (2005). Is there A “big five” in teamwork? *Small Group Research*, 36(5), 555–599.  
<https://doi.org/10.1177/1046496405277134>
- Shameela, A., & Sulistiadi, W. (2024). The Role of Teamwork in Building Patient Safety Culture at Hospital “X” in South Jakarta, Indonesia. *International Journal of Nursing and Health Services (IJNHS)*, 7(1), 387–394.  
<https://doi.org/10.35654/ijnhs.v7i1.765>
- Silalahi, M., Rivai, F., & Amiruddin, R. (2019). Pengaruh Faktor Organisasi Terhadap Maturitas Budaya Keselamatan Pasien Di Rumah Sakit a.M Parikesit Tenggara Tahun 2017. *Jurnal Kesehatan Masyarakat Maritim*, 1(1), 22–30. <https://doi.org/10.30597/jkmm.v1i1.8692>
- Silvia, V., Kusumapradja, R., & Jus’at, I. (2021). The Role of Transformational Leadership and Effective Communication on the Implementation of Patient Safety With Trust as Mediation at X Hospital Jakarta. *JMMR (Jurnal Medicoeticolegal Dan Manajemen Rumah Sakit)*, 10(2), 90–102.  
<https://doi.org/10.18196/jmmr.v10i2.10292>
- Spence Laschinger, H. K., Wong, C. A., & Grau, A. L. (2012). The influence of authentic leadership on newly graduated nurses’ experiences of workplace bullying, burnout and retention outcomes: A cross-sectional study. *International Journal of Nursing Studies*, 49(10), 1266–1276.  
<https://doi.org/10.1016/j.ijnurstu.2012.05.012>
- Sugiyono. (2013). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. CV. Alfabeta.
- Susatia, Budi, K., & Sundari, S. (2021). Faktor-Faktor Yang Mempengaruhi Penerapan Budaya Keselamatan Pasien Di Rsi Unisma Malang. *Jurnal Informasi Kesehatan Indonesia*, 7(1), 1–10.
- Suwignjo, R. A. (2015). Pengaruh Kepemimpinan Manajemen Rumah Sakit Dalam Iklim Keselamatan Pasien di Rumah Sakit Sentra Medika Cibinong Tahun 2013. *Jurnal Administrasi Rumah Sakit Indonesia*, 1(3), 135–146.  
<https://doi.org/10.7454/arsi.v1i3.2179>
- Utama, A. M. T. (2022). *Hubungan Sikap Dan Kerjasama Tim Perawat Dengan Implementasi Sasaran Keselamatan Pasien Di Ruang Rawat Inap RSUD H.Abdul Manap Kota Jambi Tahun 2022*. 9, 356–363.
- Uthamanuthaman, T., Chua, T. L., & Ang, S. Y. (2016). Older nurses: A literature review on challenges, factors in early retirement and workforce retention. *Proceedings of Singapore Healthcare*, 25(1), 50–55.  
<https://doi.org/10.1177/2010105815610138>
- Walshe, K., & Boaden, R. (2005). *Patient Safety: Research Into Practice*. McGraw-Hill Companies, Incorporated.  
<https://books.google.co.id/books?id=bqjxUq0jAikC>
- WHO. (2023). *Patient safety*. <https://www.who.int/news-room/factsheets/detail/patient-safety>
- Widyanti, A., & Reyhannisa, A. (2020). Human factor analysis and classification system (HFACS) in the evaluation of outpatient medication errors. *International Journal of Technology*, 11(1), 167–179.  
<https://doi.org/10.14716/ijtech.v11i1.2278>