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LAMPIRAN

LAMPIRAN I TRANSKRIP HASIL WAWANCARA NARASUMBER 1

A. Identitas Narasumber 1

Nama: Eliza Fetter (efetter@pencilsofpromise.org)
Jabatan: *Operations Associate* di Pencils Of Promise
Tanggal: 5 November 2022 – 12 September 2023
Lokasi: Daring / E-mail

B. Hasil Wawancara

(Ket. : P = Pewawancara; N1 = Narasumber 1)

P :Hi, PoP Team! Sorry to bother you. I'm Nisya, an international relations undergraduate student at Hasanuddin University from Indonesia.

I'm currently working on my thesis and the title is "Celebrity's Role as Global Ambassador in International Non-Profit Organization to Develop Education in Developing Countries (Study Case: Justin Bieber's Involvement in "Pencils of Promise" in Laos)"

I would like you to help me (if you don't mind) to be a respondent for my interview so I can get to know more about the organizations easier and the reference will be more credible. If you reply this I will be so so so grateful because this interview will mean a lot to me because it will help me finish my thesis. Thank you so much and have a nice day!

P.s I DM-ed Kailee Scales on Instagram and she recommends me to email you with my request.

N1 :Hi Nisya,

I'd be happy to be a respondent! Let me know what you need and I'll see how I can help.

Have a good weekend,
Eliza

P :Thank you so much, Eliza. Your reply really means a lot to me. I guess we should start by now.

So, my first question is, how long is Justin Bieber's involvement in the organization? Because as far as I know, he started to involve in 2010 when he became Spokesperson, and finally he became the Global Ambassador in 2016. I found many of his helps before he became the ambassador. But, I couldn't find his role after he became one. So, I'm still curious about his acts at that time. And I couldn't find the time where he stops work with PoP so I'm confused about what I should write on my thesis about his timeline with PoP.

Thank you Eliza and have a nice day!

N1 :Hi Junisya,
Can I ask where you got any initial information about Justin Bieber & PoP in Laos? He went on a trip to our offices in Guatemala, but as far as I know, he didn't have any direct relationship with our programs in Laos other than having a school build in Xong Ja dedicated to him in 2015. He is also no longer a global ambassador; his relationship with Pencils of Promise has not really continued past 2016.

P : Hello Eliza

Oh, right! I'm so sorry I forgot Americans are busy with the US elections.

Hmm, long short story, I was about to put all of the target countries (Laos, Guatemala, Ghana and Nicaragua) on my thesis but my lecturer recommended me to just choose one target country So, I only choose Laos. But he said that I can change the country if I feel more confident with the other country to be my topic.

Do you have any recommendation which country that I should actually choose for my thesis?

I saw a lot of Justin's action actually. How he donated \$1 on every ticket sold at one of his shows in Purpose Tour. Went to the charity GALA on 2011, I guess? And participated in one of PoP's campaign #School4All. But I see that he did all of that actions before he became the ambassador on 2016.

So, the conclusion is Justin didn't really have that much role after he's chosen to be the ambassador? Am I right?

N1 : Justin virtually attended the 2018 gala, but yeah, not as much of a role post-2016. I don't think I can make a recommendation on a specific country; donations from his campaigns went to schools in all PoP countries, there wasn't really a preference towards one area.

What information are you looking for from a PoP employee? It seems like you have a record of all of Justin's involvement, so I'm not sure what else we can add.

P : Do you have a list of PoP's campaigns and programs? I'm not sure if I know a lot about PoP's program actually. I only know about School4All and WASH programs but in general.

I want to know more about the School4All campaign but the website is deleted and I couldn't find a credible source about it so if PoP has a report about that campaign I would really appreciate it.

Thank you so much.

N1 : Junisya,

I think our website would be a great resource; you can read about our 3 primary programs (school builds, teacher support, and WASH), learn how people get involved with PoP (page 1 & page 2), read personal accounts from PoP staff and supporters all over the world, and check out some more of our press (which may help with the celebrity aspect of your thesis). I would also take a look at our public Tableau page for data and statistics on our programs and the areas we partner with.

The Schools 4 All campaign finished before I started working with PoP, so I can't give you a lot of historical information. I can tell you it raised over \$308,615 between (I believe) 2015 and 2018, but I'm asking around to see if I can get anything else for you.

Let me know if you have any other questions!

P : This is great, thank you so much Eliza.
Let me know if you have any information about the School4All campaign.

Have a nice day!

N1 : Found & attached a one-sheet related to Schools4All!

P : Wow, I'm speechless. You're really helping me. Thank you so much Eliza!! It really means a lot to me.

P : Good morning, Eliza.

I have another question, is there any reason why PoP chose the target country especially Laos?

And also, may I know a list of Justin Bieber's donation for the organization?

Thank you.

N1 : Hi Junisya,

To answer your questions:

1. Our founder, Adam Braun, was traveling in Southeast Asia in the 2000s and found out that because Laos is a landlocked country, it was least "developed" in the region and by far the least saturated with international aid. Our partnership with Lao communities and the Lao government was officially established in 2009 -- it was the first country PoP partnered with (followed by Guatemala in 2010 and Ghana in 2012). To give you some context, Pencils of Promise focuses on 4 major factors when considering a new country partnership:

a. Does the country display **measurable need**? (Basically, do the residents of that country need/would they benefit from our help?)

b. Is the country **willing to invest in the future of education**? (This is often assumed to be a requirement solely for the government of that country, but it's also important that the members of the communities want to invest in the future of education -- ensuring this has made it possible for ALL of the schools PoP has partnered with across 14 years to still be in operation!)

c. Is the country **socially and politically stable**? (This goes back to our mission of sustainability -- socially/politically unstable countries may display measurable need, but we cannot guarantee that it will be safe for students to continue to attend the schools we partner with.)

d. Is the country **under- or over-saturated with NGOs**? (If a country has no experience with international nonprofits, its residents have no reason to trust us and the government may not know how to facilitate programs effectively, causing lots of delays and miscommunications. If a country has "too many" international aid groups on the ground, there can be an overlap of services, which also makes programs less effective.)

2. Our records show that Justin Bieber has donated \$60,000 directly, but as you know he helped raise much more through his campaigns.

I know this was a lot more information than you asked for, sorry! Let me know if you have any other questions.

P : Hello, Eliza. It's been a while since I asked you questions about PoP.

I actually have some questions to ask again because I've been continuing my thesis again.

My question is, does PoP has a target area for school they will build? I mean, I take a look at World Bank Data where Laos had 71% rural areas in 2008-2009 and I'm just guessing if PoP has more focus to build school in rural areas than urban areas because that's was I'm going to write in my thesis.

Thank you so much and have a nice day!

N1 : Hi Junisya,

Good to hear from you!

We work in areas that are not oversaturated with aid and the cities in which we headquarter are not where other aid organizations generally work. We aim to serve regions that are not already being served by others, which is why our work is mostly rural.

We partner with local Ministries of Education in Ghana, Guatemala, and Laos to identify communities with a high need for investment in infrastructure. After getting a community list from the government, PoP staff members visit each site and conduct due diligence surveys to understand the qualitative and quantitative need for a new school build, reporting back to the local government where we would like to build based on need. Once this list is finalized, we work closely with each community to understand their specific needs. Together, we build new school infrastructure over the course of 3-8 months (depending on the country) and formally hand the school off to both the local government and the community.

I'm also attaching a PDF on the processes and goals for all our partnerships that may be helpful.

Let me know if you need anything else!

P : This is great, thank you so much Eliza!

I have another questions. Does Justin actually has any role or involvement after he became the global ambassador? Since my thesis title is telling about his role when he became one. I found a lot of his role but that was all before he became the GA. It means a lot to me.

Thank you and have a nice day!

N1 : You're right, his actions definitely slowed down after becoming an ambassador in 2016 (I don't even have any specific examples to share with you). He did virtually attend the 2018 gala, though!

P : May I know how much he donated money from the "\$1 of every ticket will be donated to PoP" ?? I guess he donated from each tour (My World Tour, Believe Tour and Purpose Tour)

N1 : Hi Junisya,

Based on our records, the funds we received from Justin's concerts amounted to:

2010 - \$425,260.88

2012 - \$431,418.19

2013 (January) - \$192,944.18

2013 (Summer) - \$393,469.15

2016 - \$819,680.54

Let me know if you need anything else!

Eliza

P : Thank you so much Eliza!

Does PoP also build secondary schools? Or you guys are just focusing on building primary schools?

N1 : Only primary schools!

P : I have another questions.

- May I know how the organization choose the GA?

- How long can someone be the GA?

- Who is (or are) the current GA? (And who have become the GA before?)

N1 : Hi Junisya,

Meadow Walker is our current GA; Justin Bieber and Sophia Bush are both former GAs, but you can probably find more names on our website's [blog](#) and [press](#) pages. There isn't a specific list of criteria, but GAs are typically individuals who have supported Pencils of Promise for a long time and have an international presence or reach.

P : Great, thanks!! By the way, I'm sure I've seen Nicaragua as PoP's target country too in your report. Did you guys stop working there?

N1 : Yep! I'm not sure what years we were in operation there, but I do know that all 20 schools that were built in Nicaragua are still in use by the communities there.

P : Hi, Eliza

May I know how much does PoP spend to build a school? It doesn't have to be specific because of course every school has their own expense. I need a range or maybe you can tell me how much cost (cheapest and most expensive) PoP had spend (especially in Laos)

Thank you

N1 : The current average cost of a school build is \$50,000 USD.

P : Hi, Eliza. It's me again.

Do you know any information about how Justin Bieber got involved in PoP for the first time? Like when did he and Adam Braun first talked about it, any exact time that conversation held, or his first ever role in the organization.

Thank you.

N1 : Hi Junisya,

I don't know any of those specifics, I just know that Justin became involved through his manager, Scott "Scooter" Braun, who is Adam's brother. They've done a couple interviews together, including [this one](#).

P : Oh, I see. Thank you!

Also, I saw a post where Justin said that #Schools4All campaign helped to build 14 school. How many schools were built in Laos?

N1 : That exact data isn't available, but I can tell you that 12 schools were built in Laos between July 2011 and July 2012, so any of the schools funded by that campaign contributed to the number.

P : Hello, Eliza. I started to continue my thesis again so I gotta ask questions again.

May I know the reason why PoP doesn't work with Nicaragua anymore?

Thanks!

N1 : Hi Junisya,

We closed our office in Nicaragua in 2013 for a number of reasons, one of which was to maximize the impact we were making in Guatemala. After closing our office, we continued to donate money to a local nonprofit organization to support the 19 primary schools and 1 secondary school that we had built/partnered with, and all 20 of them are still in operation today.

P : Hi, Eliza. Do you have any information about Ya Laoxayda's profile? Maybe about his background before PoP and how does he become the part of PoP. I found all of the information about Bolom's, Keosuvan's and Gobah's but couldn't find one about Laoxayda

And please explain in general about PoP Gala. Because I would like to write about "Celebrity's Involvement" on my thesis and believe that PoP Gala is attended by many celebrities every year. Thank you so much!

N1 : Ya Laoxayda started at PoP in September 2010 (I believe in the Programs department). He was promoted to Laos Deputy Country Director in March 2013 and became Co-Country Director in March 2015.

I'm guessing you could find more information about our Gala online through news articles than anything I could share with you. This is this year's Gala page on our website, but if you just Google "Pencils of Promise gala" you'll get lots of results on celebrity attendees throughout the years.

P : Thank you so much for the info!

I found several ways for celebrities to contribute in PoP. There are donating (on their own behalf), making campaigns, and go to the PoP Gala, spread words on social media?? But I guess these are not enough, please tell me more if I miss something!

N1 : Sorry, what information are you looking for? Yes, our celebrity supporters tend to do all those things

P : No worries. I think what I mentioned are enough to put on my thesis!

But, can you explain what 501(c)(3) organization is?

P : Hi, Eliza. Is schools4all.org an archived web so maybe I can get an access?

N1 : Hi Junisya,

Sorry, I missed your previous email! [This website](#) has a pretty good definition for a 501c3 org:

501(c)(3) organizations are nonprofit groups with a dedicated mission. Most people are familiar with them as churches and charities, but they also include private foundations. As long as they operate to support their mission, they receive favorable tax treatment, such as avoiding federal income and unemployment taxes.

And no, I'm not sure that was ever an active website; lots of organizations buy domain names that are similar to their org name, names of specific campaigns, things like that to avoid external impersonations and fraud. If it was an actual webpage, it hasn't been active for quite a few years so I have no access to it.

P : Hello Eliza, sorry for asking too many questions.

I really need to know where the money from the Schools4All campaign goes for each country especially Laos.

I saw that Schools4All 2011 campaign could build 14 schools and Schools4All 2013 could build 15 schools. Are those money went to build schools equally or just for one specifically?

Thank you.

N1 : Hi Junisya,

PoP follows an unrestricted funding model, meaning that all donations go into a general "bucket", and money is dispersed from there to programs/countries/etc. as needed. The amount of money raised may be enough to build x number of schools, but that raised money goes into the bucket and the money to build the schools is taken out, so there's no way of knowing if it's the same exact donations.

Hope that helps,
Eliza

P : Thank you for answering my questions.

But, can you give me the estimation of school that could be built from the money Justin donated from his tour? I believe PoP does increase their budget periodically to build school.

For example, from my perspective, when My World Tour started (around 2010) PoP needed \$25,000 to build one school (correct me if i'm wrong) so when he donated \$425,260.88 that means PoP could build 17 schools.

Then, how much the amount of money of PoP's budget to build school on 2012-2013 (Believe Tour era)? Was it still on \$25,000 like 2010 or more?

N1 : I believe the global school build cost was \$25,000 in 2012-2013.

P : Thank you so much for the info.

I found out that there was actually an announcement about \$1 of Believe Tour's tickets will be donated to PoP.

"\$1.00 from each ticket will be donated to Pencils of Promise, a charity which works to build schools and increase educational opportunities in the developing world. The goal is to build 15 schools around the world for needy children. Details at www.pencilsofpromise.com"

(source: <https://www.beaconjournal.com/story/entertainment/local/2012/12/10/justin-bieber-bringing-believe-tour/10616886007/>)

Do you have any detailed information? Because I couldn't find other credible sources for this information.

Also, I found out that PoP also dedicated school for Justin in Guatemala and Nicaragua too (source: [https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)

[165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)
[e_referrer_sig=AQAAAMSCKRvrkmYgMn2Iz7TEJS7Yw69345dPfnsoWP-](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)
[73mbNaELk3tq_PwsRK3hx0kmSZCCFiuPzDoBU9VWC1ROWOgLCq2F1seS](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)
[_jJVU-](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)

[SpugkoPKI8wZ_tkai0Sg69ytMwggwJiaSroE5A_wtZnYcsFZgLIv9mjZBUdTm](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)
[UP_mtuU5TDU](https://www.yahoo.com/music/blogs/sound-check/justin-bieber-teams-pencils-promise-offering-school-visit-165937480.html?guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS8&guc)).

Do you know which specific schools are they (besides Xongja)?

N1 : Hi Junisya,

I'm sorry, but we're in our busiest time of year right now with three major events around the corner and an unbelievably limited staff. I don't think I'll be able to help you track down this research until later in the year, probably around November. I'll reach out if I can, but I didn't want to leave you without a response or explanation.

Best of luck with your paper!

P : No problem, I understand. Thank you so much Eliza for still reaching out to me.
(Still hoping that you might take a little time to reply my email tho)

Good luck, PoP!!! Sending love

LAMPIRAN II TRANSKRIP HASIL WAWANCARA NARASUMBER 2

A. Identitas Narasumber 2

Nama: Lanoy Keosuvan

Jabatan: *Laos Country Director* di Pencils Of Promise

Tanggal: 1 Oktober 2023 – 28 November 2023

Lokasi: Daring / *Facebook Messenger*

B. Hasil Wawancara

(Ket. : P = Pewawancara; N2 = Narasumber 2)

P : Hello, Ms. Keosuvan. I'm Nisya, an international relations undergraduate student at Hasanuddin University from Indonesia. I'm currently working on my thesis and the title is "Celebrity's Role through New Social Movement to Develop Education in Laos (Study Case: Justin Bieber's Involvement in "Pencils of Promise") I would like for you to help me to be a respondent for my interview so I can get to know more about the PoP's Impact to the province easier and the reference will be more credible. If you reply this I will be so so so grateful because this interview will mean a lot to me because it will help me finish my thesis. Thank you so much and have a nice day! P.s I'm currently sending e-mails to PoP staff too but I would love to also hear some responds from you

N2 : Hallo Junisya, Welcome to your offer to help, I'm available to help.

P : Thank you so much Ms Keosuvan!! 😊😊 My first question is, do you have a data about how many PoP schools have built in Laos through the years? (From 2008-now)

N2 :
https://docs.google.com/file/d/1iJirOeE8xIwfiNa77PqSBRooM9dJ5eiY/edit?usp=doclist_api&filetype=msexcel

Hello Junisya I'm sorry about this, I will tell my team to send to as soon as, Mr NorKeo Classical, helping. because I'm in USA now.

Do you get it?

P : Thank you so much Ms. Keosuvan!! You save my life

I can access it now. I'm so happy

N2 : Tomorrow my team will send to you more.

P : Thank you so much Ms. Keosuvan!

P : Good morning Ms! I saw that some of the schools' breakground and finished dates are not written yet. Do you have it already now? They are Pak Mong, Chom Nying, Houay Saen, Vieng Xay, Vang Bong, and Pak Nga.

N2 : Hello Mr NorKeo will be answer to you.

P : Alright, Ms. Is there any way that I can contact Mr NorKeo directly?

N2 : Actually Break Ground date:

-Pak Mong: January 28, 2023

-Chom Nying: December 28, 2023

-Houay Saen: February 21, 2023

-Vieng Xay: December 16, 2023

-Vang Bong: March 10,2023

-Pak Nga: February 12,2023

Actually Complete date:

-Pak Mong: May 11,2023

-Chom Nying: February 24,2023

-Houay Saen:May 15,2023

-Vieng Xay: February 18,2023

-Vang Bong: June 13,2023

-Pak Nga: June 5,2023

P : Thank you so much Ms. Keosuvan

N2 : Hello Junisya! I will send the information to my Learning & Evaluation team, Mr NorKeo will support you,

May I have your email?

P : Sure. It's junisyadwiputri@gmail.com Thank you so much Ms. Keosuvan 😊
Sorry for bothering you so much but I really need the datas

N2 : Thank you

LAMPIRAN III TRANSKRIP HASIL WAWANCARA NARASUMBER 3

A. Identitas Narasumber 3

Nama: Norkeo Duangkham (norkeo@pencilsofpromise.org)

Jabatan: *Laos M&E Technician* di Pencils of Promise

Tanggal: 30 November 2023 – 12 Januari 2024

Lokasi: Daring / E-mail

B. Hasil Wawancara

(Ket. : P = Pewawancara; N3 = Narasumber 3)

N3 : Hi Junisya Putri

I did receive the message from our country director (Lanoy), so I did prepare some of our interviews from programs such as: Teacher Support and Wash Program. We did not take the interview with student because we take the test instead as the tool we call (ASER) and we did not have present interview cause of our MOU is ended, so we cannot do the program for 2022-2023 with teacher support, so we just done with the training to teacher grade3 and 4 by the province.

Our interviews mostly are Lao versions, so I did try my best with translation and hope that It will help you in some way.

See in attachment for Teacher Support (English Program), Wash Program and Just to let me know if you want to know more about us.

P : Good morning Mr. Duangkham.

Wow this is great, thank you so much Mr! About the language stuff, don't worry I can translate it by myself.

Once again thank you so much Mr, means a lot!

I have another questions to ask. Do you have any interview with the parents/teachers/staff or even the students about the PoP programs that are impacted to them (exp. the parents feel happy because their kids are getting better education, the students are happy because their school have better buildings)? It's okay if the datas are from 2020 or under because my thesis' time span also talks about the organization since it was founded.

And I also need the local governments and Ministry Educations' response about PoP program that was about to implemented in Laos.

Thank you and have a nice day!

Ps. You can call me Nisya for short

N3 : Hi Nisya,
We usually don't have any interviews with parents or staff and also never take the interview with local government or Ministry of Education staff but We work alongside them as often.
Maybe we will plan to get other interview info in the future because our database is just to Interview teachers for Teacher Support Program and Wash Activity same as my attachment sent before and I would send you more if I found the others information about what you are looking for.

So good to get your feedback early.

Have a nice day too.

From: Mr Norkeo (L&E team)

P : Good morning, Mr. Norkeo

May I have the detailed statistic data for TS and WASH program? Because PoP's tableau is not enough for me to put in my thesis. Also, I found this article <https://pencilsofpromise.org/local-government-engagement-in-guatemala/> but couldn't find for the Laos one so I'm hoping maybe you can get just a little respond from the local government of ministry even they are from a long time ago source.

Thank you

N3 : Can you give me more details about statistical data for the TS and WASH program because we have a proper team to respond for each task as TS team and Wash team.

As we are in L&E team, we do random things to get some information for our evaluation and to support the team who work directly with locals. My suggestion: Could you ask our boss to directly keep in touch with the program team then you would get any info or details from direct team.

P : The statistical data are about this for example (<https://public.tableau.com/app/profile/pencilsofpromise/viz/QTR-OutputsII/TSEOutputs>) I use the public Tableau but they don't really give much and some of the graphic are confusing so maybe you have the detailed ones.

- How many teachers are trained in every year (do they increase)
- How many WASHED programs are implemented every year (do they increase also)

(But if you have another data other than questions above are completely fine!)

Because my thesis is trying to solve the problem that a nonprofit organizations do really help a country significantly or not

N3 : I tried to find the info in my document and found some of them, so it may help you more abit in the statistics but each year it depends on the choice or our randomness.

See in the attachment and Hope it helps more.

P : This is great, thank you so much Mr. Norkeo

P : Good morning Mr. Norkeo,

I'm sorry if I ask a lot of detailed datas about the number of schools since they are about to be put on my thesis. If you don't have all the school name list, would you like to please at least tell me the number only of schools that have been supported by PoP, no need to mention all the name. But can you please count all the total of support type PoP have built (ex. filter waters, toilet, bathroom, tanks, etc.) if you have?

And by the way about the document you gave earlier (WASH Schools 2019-22), I saw the title that it was from 3/4 years ago. Do you have the list of WASH Schools that are currently being supported by PoP right now? Or is that the latest data that you have?

And about the TS Program, may I know the difference between target and non-target teachers?

Thank you and have a great day.

N3 : Hi Nisys,

It seems I can find more info because the information that I sent to you is all in my database, so I just give your suggestion asking Our CD (Lanoy) to get permission and be able directly to keep contact with the TS and Wash team, so you will get all info from the team.

Two previous years we ran out of MoU, so It is just a bit of allowance for doing our POP activity and just an extra plan from the governor.

For target teachers come from L&E team' s random teachers with support from TS team and the non target teachers come from L&E's random of POP school but do not get support from TS team then you will see how to come up with them and will more better support.

P : Thank you for the information Mr. Norkeo

I contacted Ms. Lanoy on facebook but it seems like she hasn't read my text. Would you like to help me to tell her?

I'm on my last step of writing my thesis which still need the total amount of support that has built for the WASH program so if I get that I finally can do my thesis defense.

N3 : Thank you for the information Mr. Norkeo

I contacted Ms. Lanoy on facebook but it seems like she hasn't read my text. Would you like to help me to tell her?

I'm on my last step of writing my thesis which still need the total amount of support that has built for the WASH program so if I get that I finally can do my thesis defense.

P : I will ask Lanoy for permission and Now can ask Mr Bounsai Phongadith <bphongadith@pencilsofpromise.org> for total wash program.

N3 : Thank you so much Mr. Norkeo. Your answers mean a lot to me. You're gonna be the one who e-mail Mr. Bounsai, or I can e-mail him by myself?

P : Yes, Mr Bounsai respond to all wash program and Hope He able to help you on your thesis.

N3 : Alright, I can't thank you enough because you and Ms. Lanoy help a lot.

P : No problem we will try to help you as we have the info in our database.

LAMPIRAN IV TRANSKRIP HASIL WAWANCARA NARASUMBER 4

A. Identitas Narasumber 4

Nama: Norkeo Duangkham (norkeo@pencilsofpromise.org)

Jabatan: *Laos M&E Technician* di Pencils of Promise

Tanggal: 12 Januari 2024 – 15 Januari 2024

Lokasi: Daring / E-mail

B. Hasil Wawancara

(Ket. : P = Pewawancara; N4 = Narasumber 4)

P : Good morning Mr. Bonsai,

You may know me from Mr. Norkeo. I'm Nisya, an international relations undergraduate student from Hasanuddin University, Indonesia.

I was wondering if you can help me to give some organization's data to put in my thesis, especially WASH program since they are the only thing that's missing.

Thank you so much and have a great day.

N4 : Hi Nisya,

I'm Bounsai, I'm hearing about you from Mr. Norkeo, I think you know about me before.

I'm happy to help you if you need some information about WASH Program you can ask me anything.

I hope your thesis passes as soon as possible.

Thanks,
Bounsai

P : Thank you so much!

I saw these datas on PoP's Data Hub but I think they don't give much datas as I want..

These screenshots doesn't show "Schools currentlt receiving WASH programming". Workshops held, and Bathrooms built for Laos. Do you mind if I ask you how many of those things are?

Also would you like to tell me the number of WASH schools that have supported by PoP (have and also currently)? Can you please count all the total of support type PoP have built (ex. filter waters, toilet, bathroom, tanks, etc.) if you have?

Thank you and have a great day.

N4 : Good morning Nisya,

I just finish all datas of LAOS WASH Supported at School, If you have any more questions let me know.

Thanks,
Bounsai

P : Oh my goodness, thank you so much Mr. Bounsai! I'm lost for words, those datas are exactly what I need.
Thank you so so so so much
Also, may I know the district origin from each school? Because I'm gonna list the school based on the district.

Once again, thank you so much Mr. Bounsai

N4 : Hi Nisya,

I'm attach Laos WASH Supported file to you, if you have more any help please let me know

Have a nice day.

P : Thank you so much Mr. Bounsai.